

10 October 2025

Daran Ponter

Chair

Greater Wellington Regional Council

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Kia ora Daran,

### **Issues at Wellington Railway Station**

Thank you for getting in touch.

I fully appreciate your concerns around night time safety at Wellington Railway Station and the need to rectify lighting and security issues quickly, when they arise.

I have checked with our Wellington Railway Station facilities team and have been advised that the lights under the station canopy are now working.

There have been ongoing problems with the lights due to water getting into fittings. As the building is heritage listed, the work we can carry out is limited, which makes repairs more difficult than they would otherwise be. I understand there were also difficulties isolating the problem. A number of remedies have been tried since June and, while they worked for a time, the lights would eventually blow out. The team believe they have now identified the underlying problem and have addressed it. They will continue to monitor the lights closely.

CCTV cameras on public areas in the station are the responsibility of Metlink / Transdev. The cable to some CCTV cameras was damaged about a year ago by a KiwiRail contractor. However, I have been advised the cable was repaired within 48 hours and my staff worked with Metlink and Transdev to ensure their cameras were operational.

On your final point, the team are not aware of water getting into switchboards. All of KiwiRail's switchboards in the station were recently audited by an electrician and they did not note any evidence of water ingress.

Regarding the points about CCTV cameras and problems with other lighting and travel information systems, if you can provide more information my Executive General Manager Property Anna Allen will look into it.

Thank you again for writing.



Kind regards,



Peter Reidy

**Chief Executive**

KiwiRail

