


17 April 2024

File Ref: OIAPR-1274023063-25991



Tēnā koe 

Request for information 2024-048

I refer to your request for information dated 21 March 2024, which was received by Greater Wellington Regional Council (Greater Wellington) on 21 March 2024. You have requested the following:

“My questions are:

- 1. When did GWRC decide to roll out bike racks mounted on the front of Metlink public transport buses?*
- 2. What individual or committee made this decision?*
- 3. Was public consultation undertaken prior to this decision being taken?*
- 4. I request a copy of the advice provided to that individual or committee (the decision maker) to support deciding to roll out bike racks mounted on the front of Metlink public transport buses.”*

Greater Wellington’s response follows:

When did GWRC decide to roll out bike racks mounted on the front of Metlink public transport buses?

Bike racks on buses were identified in the Long-Term Plan 2012-2022 as a project the Greater Wellington wished to progress. Funding for this project was requested and approved by Council as part of the Long-Term Plan 2015-2025. The main benefits were identified as encouraging integration of active modes with public transport, encouraging reduced use of private car and reduced vehicle emissions.

What individual or committee made this decision?

Council made this decision, as part of the Long-Term Plan 2015-2025.

Was public consultation undertaken prior to this decision being taken?

Consultation for the Long-Term Plan 2015-2025 included a Shape your Region consultation document. Within this document included a Public Transport Infrastructure package which had the bike racks on buses as part of this document.

Following Council's adoption of the Long Term Plan 2015-2025, Greater Wellington conducted a trial of bike racks on buses. This ran for six months from 1 October 2015 until 31 March 2016. These dates were chosen due to a high possibility of bike racks being used due to the spring/summer season. The trial operated on selected routes in Newlands, due to the services operating through the busy CBD, along a major cycleway (Ngauranga Gorge) and hilly typography.

The need for good communication was vital before, and during the trial. We engaged with cycling advocates and encouraged the public to visit the Metlink website for more information. A brochure was created to provide information, this was available on the bus services and as a downloadable PDF on the Metlink website.

Four "Have a Go" events took place over two weeks prior to the trial starting and were promoted on Facebook. These took place in Johnsonville and Wellington City. This allowed members of the public to gain confidence, ask questions and provide feedback.

I request a copy of the advice provided to that individual or committee (the decision maker) to support deciding to roll out bike racks mounted on the front of Metlink public transport buses.

All reports are publicly available on Greater Wellington's website.

1. <https://www.gw.govt.nz/assets/Documents/2015/02/2015.18.pdf> - Approval of the supporting information and consultation document for the Long-Term Plan 2015-2025 (*Report 15.18*)
2. <https://www.gw.govt.nz/assets/Documents/2015/05/2015.195.pdf> - Report on feedback received from the Shape your Region (*Report 15.195*)
3. <https://www.gw.govt.nz/your-region/events-and-meetings/sustainable-transport-committee-18/> - General Managers' report to the Sustainable Transport Committee 09 September 2015 (*Report 15.424*)
4. <https://www.gw.govt.nz/your-region/events-and-meetings/sustainable-transport-committee-19/> - General Managers' report to the Sustainable Transport Committee 27 October 2015 (*Report 15.509*)

5. <https://www.gw.govt.nz/your-region/events-and-meetings/sustainable-transport-committee-23/> - Bike Racks on Buses 11 May 2016 (Report 2016.163)
6. <https://www.gw.govt.nz/your-region/events-and-meetings/sustainable-transport-committee-24/> - General Managers' report to the Sustainable Transport Committee 22 June 2016 (Report 16.253)
7. <https://www.gw.govt.nz/your-region/events-and-meetings/sustainable-transport-committee-25/> - General Managers' report to the Sustainable Transport Committee 10 August 2016 (Report 16.327)
8. <https://www.gw.govt.nz/your-region/events-and-meetings/sustainable-transport-committee-26/> - General Managers' report to the Sustainable Transport Committee 21 September 2016 (Report 16.426)
9. <https://www.gw.govt.nz/your-region/events-and-meetings/sustainable-transport-committee-27/> - General Managers' report to the Sustainable Transport Committee 14 February 2017 (Report 17.11)
10. <https://www.gw.govt.nz/your-region/events-and-meetings/sustainable-transport-committee-29/> - Bike Racks on Buses 09 May 2017 (Report 17.95)
11. <https://www.gw.govt.nz/your-region/events-and-meetings/sustainable-transport-committee-30/> - Confirmation of minutes 20 June 2017 (Report 17.144)
12. <https://www.gw.govt.nz/your-region/events-and-meetings/sustainable-transport-committee-30/> - General Managers' Report to the Sustainable Transport Committee 20 June 2017 (Report 17.184)

As noted in the reports, the decision to include bike racks was reflected in the new Public Transport Operating Model (PTOM) contracts in 2018.

If you have any concerns with the decision(s) referred to in this letter, you have the right to request an investigation and review by the Ombudsman under section 27(3) of the Local Government Official Information and Meetings Act 1987.

Please note that it is our policy to proactively release our responses to official information requests where possible. Our response to your request will be published shortly on Greater Wellington's website with your personal information removed.

Nāku iti noa, nā

A handwritten signature in purple ink, consisting of several overlapping loops and a long horizontal stroke extending to the right.

Bonnie Parfitt

Kaiwhakahaere Matua Waka-ā-atea | Acting Group Manager Metlink

PROACTIVE RELEASE