

13 November 2023

File Ref: OIAPR-1274023063-24077



Tēnā koe

Request for information 2023-261

I refer to your request for information dated 17 October 2023, which was received by Greater Wellington Regional Council (Greater Wellington) on 17 October 2023. You have requested the following:

"I would like to request a copy of comp aint ecords relating to air discharges (including odour or dust) from Southern Landfill or Carey's Gully for the period 28 February 2023 to 17 October 2023. This should include complaints logged through GWRC's pollution hotline number and transferred directly by Wellington City Council If possible, the record should include complainant address (or street) details and whether he odour complaint was verified by GWRC staff. For previous records requested, the search terms "Southern", "Brooklyn" and "Carey's Gully" were used".

Greater Wellington's resp nse follows:

As agreed by h Greate Wellington this information is being released to you exactly as requested. The full details of the notifications are included as **Attachment 1 - Formal Notification Records**.

Thes notifications have been listed from newest (17 October 2023) to oldest (28 February 2023) and have been searched using prompt words, "Southern, Brooklyn, Wellington City Council/ WCC & Carey's Gully.

A total of 40 individual notifications were recorded for odour discharges within the Southern Landfill and Carey's Gully area and had been recorded for the period 28 February 2023 – 17 October 2023. Where practicable odour notifications were physically investigated by Greater Wellington. However, no odour was detected by the Greater Wellington staff during these inspections.

> Wellington office PO Box 11646 Manners St, Wellington 6142

Upper Hutt PO Box 40847 1056 Fergusson Drive Masterton office PO Box 41 Masterton 5840 0800 496 734 www.gw.govt.nz info@gw.govt.nz Some odour notifications logged by Wellington City Council were assessed by Wellington Wate s independent contractors, Veolia. Odour was detected during some of these assessments. Their reports have been supplied Attachments 2-7.

- Attachment 2 09/08/2023 Carey's Gully
- Attachment 3 07/08/2023 Carey's Gully
- Attachment 4 26/06/2023 Carey's Gully
- Attachment 5 21/06/2023 Carey's Gully
- Attachment 6 19/06/2023 Carey's Gully
- Attachment 7 15/06/2023 Carey's Gully

Personal names, specific addresses and contact information have been withheld in these attachments under section 7(2)(a) of the Local Government Official Information and Meetings Act 1987 (the Act) in order to protect the privacy of natural persons, including that of deceased natural persons.

We have considered whether the public interest in the requested information outweighs Greater Wellington's need to withhold cert in aspects of the requested information. As a result, we do not consider that the public interest outweighs Greater Wellington's reason for withholding parts of the document under the grounds identified above.

If you have any concerns with the decision(s) referred to in this letter, you have the right to request an investigation and eview by the Ombudsman under section 27(3) of the Local Government Official Information and Meetings Ac 1987.

Please note that it i our policy to proactively release our responses to official information requests where possible. Our response to your request will be published shortly on Greater Wellington's webs te with you personal information removed.

Nāku i i noa, nā

Lian Butcher Kaiwhakahaere Matua, Taiao | Group Manager, Environment

Information to Redact:

- Complainant Names
- Complainant Contact information

From: Info at WCC <<u>info.atWCC@wcc.govt.nz</u>> Sent: Wednesday, 9 August 2023 10:13 am To: Blair Johnson <<u>Blair.Johnson@wellingtonwater.co.nz</u>>; Brooke Tatana <<u>Brooke.Tatana@wellingtonwater.co.nz</u>>; Craig Shuttleworth <<u>Craig.Shuttleworth@wellingtonwater.co.nz</u>>; darren.hoskins@wcc.govt.nz; <<u>@veolia.com</u>>; info@gw.govt.nz; Joemar Cacnio <<u>Joemar.Cacnio@wellingtonwater.co.nz</u>>; <u>@veolia.com</u>; @veolia.com>

Subject: New ticket - Fixit Request [#SR-764218]

Caution: This is an external email. Please take care when clicking links or opening attachments.

Kia ora,

A new ticket has been raised for a customer by Wellington City Council.

Ticket details:

Item Name	: Public Health	
Category	: External Customer Services	
Quantity	:1	
Service	: Report a bad smell	
What type of smell?: Landfill		
Description	: Smell of tip. Light sweet smell of refuse. Light winds.	
Skip notifications?	:Yes	
Location	i	
Incident address	i	

TYNE STREET, Island Bay

Customer details:

Questions related to this ticket can be directly to the Wellington City Council Customer Service Team or Public Health Team on 04 499 4444.

Ngā mihi,

Customer Services, Wellington City Council

 From:
 @veolia.com>

 Sent: Tuesday, 8 August 2023 9:32 am

 To: Darren Hoskins <<u>Darren.Hoskins@wcc.govt.nz</u>>; Stefan Borowy

 <<u>Stefan.Borowy@wcc.govt.nz</u>>;
 @veolia.com>; Blair Johnson

 <<u>Blair.Johnson@wellingtonwater.co.nz</u>>;
 @veolia.com>; Craig

 Shuttleworth <<u>Craig.Shuttleworth@wellingtonwater.co.nz</u>>;
 Brooke.Tatana@wellingtonwater.co.nz>;

 WWTPmanager <<u>WWTPmanager@wellingtonwater.co.nz</u>>;
 Subject: Careys Gully - Odour complaint notification

Caution: This is an external email. Please take care when clicking links or opening attachments.

Good morning,

Apologies for the late notification. An odour complaint was received on 6 August 2023 as follows:

Location: Tyne street, Island Bay Date: 6/08/2023 00:34 Wind: N (44 kmh) - MetService Temp: 11 C Description: Smell of tip - slightly sweet refuse smell, again minimal wind, attached image of current weather conditions. Location

Island Bay Island Bay Island Bay Island Bay

Incident address

Plant conditions: No issues were reported over the weekend at Carey's Gully SDP. The plant was shut, and storage tanks levels were at 40% and 0% respectively. H2S levels within the building were below 20 ppm. An odour assessment was done yesterday (07/08/2023) which found no odour within the SDP boundaries. Please see the form attached.

Any questions please let me know.

Regards,

Safety, Risk & Compliance Officer Veolia Australia and New Zealand



From: Info at WCC <<u>info.atWCC@wcc.govt.nz</u>> Sent: Sunday, 6 August 2023 12:34 am To: Blair Johnson <<u>Blair.Johnson@wellingtonwater.co.nz</u>>; Brooke Tatana <<u>Brooke.Tatana@wellingtonwater.co.nz</u>>; Craig Shuttleworth <<u>Craig.Shuttleworth@wellingtonwater.co.nz</u>>; darren.hoskins@wcc.govt.nz; <<u>@veolia.com</u>>; info@gw.govt.nz; Joemar Cacnio <<u>Joemar.Cacnio@wellingtonwater.co.nz</u>>; <u>@veolia.com</u>; <<u>@veolia.com</u>>

Subject: New ticket - Fixit Request [#SR-762460]

Caution: This is an external email. Please take care when clicking links or opening attachments.

Kia ora,

A new ticket has been raised for a customer by Wellington City Council.

Ticket details:

Item Name	: Public Health
Category	: External Customer Services
Quantity	:1
Service	: Report a bad smell
What type of smell?	: Landfill
Description	: Smell of tip - slightly sweet refuse smell, again minimal wind, attached image of current weather conditions.
Location	Tyne St, Island Bay
Incident address	: Tyne St, Island Bay

Tyne St, Tyne St, Island Bay, Wellington

Customer details:



Questions related to this ticket can be directly to the Wellington City Council Customer Service Team or Public Health Team on 04 499 4444.

Ngā mihi,

Customer Services, Wellington City Council

From: Info at WCC < <u>info.atWCC@wcc.govt.nz</u> >	
Sent: Monday, July 10, 2023 8:40 AM	
To: Andressa Lage < <u>Andressa.Lage@wellingtonwa</u>	ter.co.nz>; darren.hoskins@wcc.govt.nz;
@veolia.com>; info@	<mark>gw.govt.nz</mark> ; Joemar Cacnio
< <u>Joemar.Cacnio@wellingtonwater.co.nz</u> >;	@veolia.com; Leon Chen
< <u>Leon.Chen@wellingtonwater.co.nz</u> >;	@veolia.com>
Subject: New ticket - Fixit Request [#SR-736807]	,

Caution: This is an external email. Please take care when clicking links or opening attachments.

Kia ora,

A new ticket has been raised for a customer by Wellington City Council.

Ticket details:

Item Name	:Public Health	
Category	: External Customer Services	
Quantity	:1	
Service	:Report a bad smell	
What type of smell?:Landfill		
Description	: Strong increasing smell of tip. Started at 8am. Relatively still wind. Address: Tyne Street, Island Bay, Wellington 6023, New Zealand	
Skip notifications?	:Yes	
Location	:-	
Incident address	:-	

Tyne Street, Island Bay, Wellington 6023, New Zealand

Customer details:



Questions related to this ticket can be directly to the Wellington City Council Customer Service Team or Public Health Team on 04 499 4444.

Ngā mihi,

Customer Services, Wellington City Council

Ozone Contact Centre

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Transaction: 24829 [ View Transaction >> Click here to view your CC
Transaction ]
Created: 09 Jul 2023 @ 12:48pm by Kate Ruffell [ Kate.Ruffell@gw.govt.nz ]
Type/Subtype: Env Protection Incident / Env Protection Incident all types
Priority: 1 HOUR
Action: EMAIL
Your Position: EPOINBOX
```

Message:

Transaction no. 24829, received 09 Jul 2023 at 12:48pm has been assigned to the action immediately. you. Plea Notifier: Source Pa TA: Wellington City Council Details: ----Original Message---- From: info.atWCC@wcc.govt.nz Sent: Sunday, 9 July 2023 9:58:11 am To: andressa.lage@wellingtonwater.co.nz; darren.hoskins@wcc.govt.nz; @veolia.com; info@gw.govt.nz; joemar.cacnio@wellingtonwater.co.nz; @veolia.com; leon.chen@wellingtonwater.co.nz; @veolia.com Subject: New ticket - Web Form Ticket [#SR-736584] There has been a strong smell present from the Southern Landfill for the last two weeks Q> What is the Sink? A> Q> What is the Affected Site? A> Q> What is the Activity Type of the Source? A> Q> What is the Environmental Effect? A> Q> What are the Investigation Findings? A> Q> What is the Sub-Type? A> Contact details: Address: THE ESPLANADE ISLAND BAY WELLINGTON 6023 Phone: Temp ph Email:

From: Wellington City Council Support <<u>customerservice@wellingtoncitycouncil.freshservice.com</u>>

Sent: Sunday, July 9, 2023 8:35 AM To: Andressa Lage <<u>Andressa.Lage@wellingtonwater.co.nz</u>>; <u>darren.hoskins@wcc.govt.nz</u>; @veolia.com>; <u>info@gw.govt.nz</u>; Joemar Cacnio <<u>Joemar.Cacnio@wellingtonwater.co.nz</u>>; <u>mod@veolia.com</u>; Leon Chen <<u>Leon.Chen@wellingtonwater.co.nz</u>>; <u>mod@veolia.com</u>; Leon Chen Subject: New ticket - Fixit Request [#SR-736565]

Caution: This is an external email. Please take care when clicking links or opening attachments.

Kia ora,

A new ticket has been raised for a customer by Wellington City Council.

Ticket details:

Item Name	: Public Health
Category	: External Customer Services
Quantity	:1
Service	: Report a bad smell
What type of smell	?:Landfill
Description	: gassy acrid smell from the landfill please assess
Skip notifications?	:Yes
Location	:na
Incident address	:na

Valley Street, Wellington 6023, New Zealand

Customer details:

Questions related to this ticket can be directly to the Wellington City Council Customer Service Team or Public Health Team on 04 499 4444.

Ngā mihi,

Customer Services, Wellington City Council

From: Wellington City Council Support <<u>customerservice@wellingtoncitycouncil.freshservice.com</u>> Sent: Saturday, July 8, 2023 8:19 AM To: Andressa Lage <<u>Andressa.Lage@wellingtonwater.co.nz</u>>; <u>darren.hoskins@wcc.govt.nz</u>; <u>@veolia.com</u>>; <u>info@gw.govt.nz</u>; Joemar Cacnio <<u>Joemar.Cacnio@wellingtonwater.co.nz</u>>; <u>@veolia.com</u>; Leon Chen <<u>Leon.Chen@wellingtonwater.co.nz</u>>; <u>@veolia.com</u>> Subject: New ticket - Fixit Request [#SR-736283]

Caution: This is an external email. Please take care when clicking links or opening attachments.

Kia ora,

A new ticket has been raised for a customer by Wellington City Council.

Ticket details:

Item Name	: Public Health
Category	: External Customer Services
Quantity	:1
Service	: Report a bad smell
What type of smell	? : Landfill
Description	: sweet gas smell from the landfill
Skip notifications?	:Yes
Location	:
Incident address	i.e

Valley St. Valley St, Island Bay, Wellington

Customer details:

Questions related to this ticket can be directly to the Wellington City Council Customer Service Team or Public Health Team on 04 499 4444.

Ngā mihi,

Customer Services, Wellington City Council

Ozone Contact Centre

Transaction: 24827 [View Transaction >> Click here to view your CC Transaction] Created: 08 Jul 2023 @ 12:26pm by Kate Ruffell [Kate.Ruffell@gw.govt.nz] Type/Subtype: Env Protection Incident / Env Protection Incident all types Priority: 1 HOUR Action: EMAIL Your Position: EPOINBOX

Message:

Transaction no. 24827, received 08 Jul 2023 at 12:26pm has been assigned to you. Pleas action immediately. Notifier: Source Par TA: Wellington City Council Details: ---- Original Message---- From: customerservice@wellingtoncitycouncil.freshservice.com Sent: Saturday, 8 July 2023 8:19:22 am To: andressa.lage@wellingtonwater.co.nz; darren.hoskins@wcc.govt.nz; @veolia.com; info@gw.govt.nz; joemar.cacnio@wellingtonwater.co.nz; @veolia.com; leon.chen@wellingtonwater.co.nz; @veolia.com Subject: New ticket - Fixit Request [#SR-736283] Kia ora, A new ticket has been raised for a customer by Wellington City Council. Report a bad smell -Landfill sweet gas smell from the landfill Q> What is the Sink? A> Q> What is the Affected Site? A> Q> What is the Activity Type of the Source? A> Q> What is the Environmental Effect? A> Q> What are the Investigation Findings? A> Q> What is the Sub-Type? A> Contact details: Address: VALLEY STREET ISLAND BAY WELLINGTON Phone: cel Temp ph Email:

This message was automatically generated by the Ozone Contact Centre

From: Wellington City Council Support <<u>customerservice@wellingtoncitycouncil.freshservice.com</u>> Sent: Saturday, July 8, 2023 8:19 AM To: Andressa Lage <u>Andressa.Lage@wellingtonwater.co.nz</u>>; <u>darren.hoskins@wcc.govt.nz</u>; <u>@veolia.com</u>>; <u>info@gw.govt.nz</u>; Joemar Cacnio <u>@veolia.com</u>>; <u>info@gw.govt.nz</u>; Joemar Cacnio <u><Joemar.Cacnio@wellingtonwater.co.nz</u>>; <u>@veolia.com</u>; Leon Chen <u><Leon.Chen@wellingtonwater.co.nz</u>>; <u>@veolia.com</u>> Subject: New ticket - Fixit Request [#SR-736283] Caution: This is an external email. Please take care when clicking links or opening attachments.

Kia ora,

A new ticket has been raised for a customer by Wellington City Council.

Ticket details:

Item Name	: Public Health	
Category	: External Customer Services	
Quantity	:1	
Service	: Report a bad smell	
What type of smell? : Landfill		
Description	: sweet gas smell from the landfill	
Skip notifications?	: Yes	
Location	:.	
Incident address	<u>.</u>	

Valley St, Valley St, Island Bay, Wellington

Customer details:



Questions related to this ticket can be directly to the Wellington City Council Customer Service Team or Public Health Team on 04 499 4444.

Ngā mihi,

Customer Services, Wellington City Council

From: Wellington City Council Support <<u>customerservice@wellingtoncitycouncil.freshservice.com</u>> Sent: Sunday, June 25, 2023 9:44 PM To: Andressa Lage <<u>Andressa.Lage@wellingtonwater.co.nz</u>>; <u>darren.hoskins@wcc.govt.nz</u>; <u>@veolia.com</u>>; <u>info@gw.govt.nz</u>; Joemar Cacnio <<u>Joemar.Cacnio@wellingtonwater.co.nz</u>>; <u>mem@veolia.com</u>; Leon Chen <<u>Leon.Chen@wellingtonwater.co.nz</u>>; <u>mem@veolia.com</u>; Leon Chen <<u>Leon.Chen@wellingtonwater.co.nz</u>>; <u>mem@veolia.com</u>; Leon Chen <<u>Subject:</u> New ticket - Fixit Request [#SR-716824]

Caution: This is an external email. Please take care when clicking links or opening attachments.

Kia ora,

A new ticket has been raised for a customer by Wellington City Council.

Ticket details:

Item Name	: Public Health
Category	: External Customer Services
Quantity	:1
Service	: Report a bad smell
What type of smell?	: Landfill
Description	: odour from tip (presumably) 4 x in last week. this has been a problem for many years on calm days, concerns over the seemingly increasing evenings this is noticble.
Skip notifications?	:Yes

Domanski Crescent, Ōwhiro Bay, Wellington 6023, New Zealand

Customer details:

Questions related to this ticket can be directly to the Wellington City Council Customer Service Team or Public Health Team on 04 499 4444.

Ngā mihi,

Customer Services, Wellington City Council

Ozone Contact Centre

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Transaction: 24765 [ View Transaction >> Click here to view your CC
Transaction ]
Created: 26 Jun 2023 @ 02:00pm by Sarah Newman [ Sarah.Newman@gw.govt.nz ]
Type/Subtype: Env Protection Incident / Env Protection Incident all types
Priority: 1 HOUR
Action: EMAIL
Your Position: EPOINBOX
```

Message:

Transaction no. 24765, received 26 Jun 2023 at 02:00pm has been assigned to you. Pleas he action immediately. Notifier: Source Par TA: Wellington City Council Details: From: WCC Sent: Sunday, 25 June 2023 9:43:47 pm To:

andressa.lage@wellingtonwater.co.nz; darren.hoskins@wcc.govt.nz; @veolia.com; info@gw.govt.nz; joemar.cacnio@wellingtonwater.co.nz; @veolia.com Landfill odour from tip (presumably) 4 x in last week. this has been a problem for many years on calm days, concerns over the seemingly increasing evenings this is noticble. Domanski Crescent, Owhiro Bay, Wellington 6023, New Zealand Q> What is the Sink? A> Q> What is the Affected Site? A> Q> What is the Activity Type of the Source? A> Q> What is the Environmental Effect? A> Q> What are the Investigation Findings? A> Q> What is the Sub-Type? A> Contact details: Address: Phone: day Temp ph Email:
This message was automatically generated by the Ozone Contact Centre
From: Wellington City Council Support < <u>customerservice@wellingtoncitycouncil.freshservice.com</u> > Sent: Tuesday, June 20, 2023 3:45 PM To: Andressa Lage < <u>Andressa.Lage@wellingtonwater.co.nz</u> >; <u>darren.hoskins@wcc.govt.nz</u> ; @veolia.com>; <u>info@gw.govt.nz</u> ; Joemar Cacnio < <u>Joemar.Cacnio@wellingtonwater.co.nz</u> >; <u>@veolia.com</u> ; Leon Chen < <u>Leon.Chen@wellingtonwater.co.nz</u> >; <u>@veolia.com</u> > Subject: New ticket - Web Form Ticket [#SR-714145]
Caution: This is an external email. Please take care when clicking links or opening attachments.

Kia ora,

A new ticket has been raised for a customer by Wellington City Council.

Ticket details:

Item Name	: Public Health
Category	: External Customer Services
Quantity	:1
Service	: Report a bad smell
What type of smell?	: Landfill
Description	: Bad smells have been blowing from the Landfill for a couple of weeks. It is particularly bad today
Location	: NA
Incident address	:NA

Owhiro Bay Parade, Owhiro Bay, Wellington 6023

Customer details:



Questions related to this ticket can be directly to the Wellington City Council Customer Service Team or Public Health Team on 04 499 4444.

Ngā mihi,

Customer Services, Wellington City Council

Ozone Contact Centre

Transaction: 24735 [View Transaction >> <u>Click here to view your CC</u> <u>Transaction</u>] Created: 19 Jun 2023 @ 11:15am by Kaiya Howarth [<u>Kaiya.Howarth@gw.govt.nz</u>] J Type/Subtype: Env Protection Incident / Env Protection Incident all types Priority: 1 HOUR Action: EMAIL Your Position: EPOINBOX

Message:

Transaction no. 24735, received 19 Jun 2023 at 11:15am has been assigned to you. Pleas the action immediately. Notifier: Source Par TA: Wellington City Council Details: Feedback form fwd'd through by WCC: Caller rang to report a 'putrid' smell coming from the southern landfill right now; please investigate and see what can be done. Location: ANDFILL ROAD, Owhire Bay Q> What is the Sink? A> Q> What is the Affected Site? A> Q> What is the Activity Type of the Source? A> Q> What is the Environmental Effect? A> Q> What are the Investigation Findings? A> Q> What is the Sub-Type? A> Contact details: Address: LANDFILL ROAD OWHIRO BAY WELLINGTON Phone: cel Temp phone: Email: This message was automatically generated by the Ozone Contact Centre

From: Wellington City Council Support <<u>customerservice@wellingtoncitycouncil.freshservice.com</u>> Sent: Monday, June 19, 2023 9:03 AM

To: Andressa Lage < <u>Andressa.Lage@wellingtonw</u>	<pre>vater.co.nz>; darren.hoskins@wcc.govt.nz;</pre>
@veolia.com>; info@	pgw.govt.nz; Joemar Cacnio
< <u>Joemar.Cacnio@wellingtonwater.co.nz</u> >;	@veolia.com; Leon Chen
<leon.chen@wellingtonwater.co.nz>;</leon.chen@wellingtonwater.co.nz>	@veolia.com>
Subject: New ticket - Public Health: 40 LANDFILL	ROAD, Owhiro Bay [#SR-713145]

Caution: This is an external email. Please take care when clicking links or opening attachments.

Kia ora,

A new ticket has been raised for a customer by Wellington City Council.

Ticket details:

Item Name	: Public Health
Category	: External Customer Services
Quantity	:1
Service	: Report a bad smell
What type of smell?	: Landfill
Description	: Caller rang to report a 'putrid' smell coming from the southern landfill right now; please investigate and see what can be done.
Location	:-41.33106471367938,174.74947283657596
Incident	: LANDFILL ROAD, Owhiro Bay
address	

Customer details:

Questions related to this ticket can be directly to the Wellington City Council Customer Service Team or Public Health Team on 04 499 4444.

Ngā mihi,

Customer Services, Wellington City Council

Ozone Contact Centre

Transaction: 24711 [View Transaction >> Click here to view your CC
Transaction]

Created: 15 Jun 2023 @ 01:25pm by Kate Ruffell [<u>Kate.Ruffell@gw.govt.nz</u>] Type/Subtype: Env Protection Incident / Env Protection Incident all types Priority: 1 HOUR Action: EMAIL Your Position: EPOINBOX

Message:

Transaction no. 24711, received 15 Jun 2023 at 01:25pm has been assigned to you. Pleas action immediately. Notifier: Source Par TA: Wellington City Council Details: ---- Original Message---- From: customerservice@wellingtoncitycouncil.freshservice.com Sent: Wednesday, June 2023 5:58:01 pm To: and wellingtonwater.co.nz; darren.hoskins@wcc.govt.nz; info@gw.govt.nz; joemar.cacnio@wellingtonwate veolia.com; leon.chen@wellingtonwater.co.nz; om Subject: New ticket - Fixit Request [#SR-711101] Bad ng from landfill - at 9am and 4:50pm Q> What is the Sink? A> Q> What is the Affected Site? A> Q> What is the Activity Type of the Source? A> Q> What is the Environmental Effect? A> Q> What are the Investigation Findings? A> Q> What is the Sub-Type? A> Contact d ils: Address: MORNINGTON ROAD BROOKLYN WELLINGTON Phone: cel Temp ph Email: This message was automatically generated by the Ozone Contact Centre Ozone Contact Centre Transaction: 24688 [View Transaction >> Click here to view your CC Transaction] Created: 10 Jun 2023 @ 07:28am by Kate Ruffell [Kate.Ruffell@gw.govt.nz] Type/Subtype: Env Protection Incident / Env Protection Incident all types Priority: 1 HOUR Action: EMAIL Your Position: EPOINBOX Message: Transaction no. 24688, received 10 Jun 2023 at 07:28am has been assigned to you. Pleas action immediately. Notifier: Source Par TA: Wellington City Council Details: ---- Original Message---- From: customerservice@wellingtoncitycouncil.freshservice.com Sent: Friday, 9 June 2023 11:28:40 pm To: andress ingtonwater.co.nz; darren.hoskins@wcc.govt.nz; info@gw.govt.nz; joemar.cacnio@wellingtonwate @veolia.com; leon.chen@wellingtonwater.co.nz; com Subject: New ti t ing from landfill Address: - Fixit Request [#SR-708543] :Bad

Mornington Rd Q> What is the Sink? A> Q> What is the Affected Site? A> What is the Activity Type of the Source? A> Q> What is the Environmental Effect? A> Q> What are the Investigation Findings? A> Q> What is the SubType? A> Contact details: Address: MORNINGTON ROAD BROOKLYN WELLINGTON Phone: cel Temp phone: Email:

This message was automatically generated by the Ozone Contact Centre

From: Wellington City Council Support <<u>customerservice@wellingtoncitycouncil.freshservice.com</u>> Sent: Friday, June 9, 2023 11:29 PM To: Andressa Lage <<u>Andressa.Lage@wellingtonwater.co.nz</u>>; <u>darren.hoskins@wcc.govt.nz</u>; <u>@veolia.com</u>>; <u>info@gw.govt.nz</u>; Joemar Cacnio <<u>Joemar.Cacnio@wellingtonwater.co.nz</u>>; <u>@veolia.com</u>; Leon Chen <<u>Leon.Chen@wellingtonwater.co.nz</u>>; <u>@veolia.com</u>; Leon Chen Subject: New ticket - Fixit Request [#SR-708543]

Caution: This is an external email. Please take care when clicking links or opening attachments.

Kia ora,

A new ticket has been raised for a customer by Wellington City Council.

Ticket details:

Item Name	: Public Health		
Category	: External Customer Services		
Quantity	:1		
Service	: Report a bad smell		
What type of smel	l? : Landfill		
Description	: Bad smell coming from landfill Address: Mornington Rd		

Mornington Rd, Mornington Rd, Brooklyn, Wellington

Customer details:

Questions related to this ticket can be directly to the Wellington City Council Customer Service Team or Public Health Team on 04 499 4444.

Ngā mihi,

Customer Services, Wellington City Council

Ozone Contact Centre Transaction: 24624 [View Transaction >> Click here to view your CC Transaction] Created: 27 May 2023 @ 03:38pm by ALEM [Maria.Ale@gw.govt.nz Type/Subtype: Env Protection Incident / Env Protection Incid nt all types Priority: 1 HOUR Action: EMAIL Your Position: EPOINBOX Message: Transaction no. 24624, received 27 May 2023 at 0 :38pm has been assigned to you. Pleas the action immediately. Notifier: Source Par TA: Wellington City Council Details: GW call 3.35pm Location: Southern Landfill odour Today it is 4 or5\6 especially outside. Smells mix ure gas\rubbish. Q> What is the Sink? A> Q> What is the Affected Site? A $\$ Q> What is the Activity Type of the Source? A> Q> What is the Enviro ment 1 Effect? A> Q> What are the Investigation Findings? A> Q> What is the Sub-Type? A> Contact d ils: Address: MITCHELL STREET BROOKLYN WELLINGTON Phone: cel Temp phone: Email: This message was automa ically generated by the Ozone Contact Centre Ozone Contact Centre Transaction 24571 [View Transaction >> Click here to view your CC ansaction] Cr ated: 19 May 2023 @ 02:27pm by Kate Ruffell [Kate.Ruffell@gw.govt.nz] T p /Subtype: Env Protection Incident / Env Protection Incident all types Priority: 1 HOUR Action: EMAIL Your Position: EPOINBOX Message: Transaction no. 24571, received 19 May 2023 at 02:27pm has been assigned to you. Pleas action immediately. Notifier: Source Par TA: Wellington City Council

Details: From	:
customerservice@wellingtoncitycouncil.fr	eshservice.com Sent: Friday, 19 May
2023 10:08:12 am To: andress i	ngtonwater.co.nz;
darren.hoskins@wcc.govt.nz;	info@gw.govt.nz;
joemar.cacnio@wellingtonwate	@veolia.com;
<pre>leon.chen@wellingtonwater.co.nz;</pre>	com Subject: New ticket
- Fixit Request [#SR-684320] Kia	ticket has been raised for a
customer by Wellington City Council. Rep	ort a bad smell Bad smell from
southern landfill Q> What is the Sink? A	> Q> What is the Affected Site? A>
Q> What is the Activity Type of the Sour	
Effect? A> Q> What are the Investigation	Findings? A> Q> What is the Sub-
Type? A>	
Contact dils:	
Address: MORNINGTON ROAD	
BROOKLYN	
WELLINGTON	
Phone: cel	
Temp ph	
Email:	

This message was automatically generated by the Ozone Contact Centre

Ozone Contact Centre

Transaction: 24576 [View Transaction >> Click here to view your CC Transaction] Created: 19 May 2023 @ 08:50pm by Sarah Hutson [Sarah.Hutson@gw.govt.nz] Type/Subtype: Env Protection Incident / Env Protection Incident all types Priority: 1 HOUR Action: EMAIL Your Position: EPOINBOX

Message:

Transaction no. 24576, received 19 May 2023 at 08:50pm has been assigned to you. Pleas e action immediately. Notifier: Source Par

TA: Wellington City Council

Details: A new ticket has been raised for a customer by Wellington City Council. Ticket details: Item Name : Public Health Category : External Customer Services Quantity : 1 Service : Report a bad smell What type of smell? : Landfill Description : Strong smell of tip all day. Still weather with minimal breeze. There's been a very overpowering smell of refuse from morning to evening. This occurs every time there is no wind and I'm beginning to wonder what health risks it imposes on my young family. Afterhours reminder: You must ph e through urgent tickets to the on-call he lth officer : Yes Locatio : Type Street, Island Bay A> Q> What is the Affected S te? A> Q> What is the Activity Type of the Source? A> Q> What is the Environmental Effect? A> Q> What are the Investigation Findings? A> Q> What is the Sub-Type? A> Contact details: Address: Phone: day

Temp phone:

Email:

This message was automatically generated by the Ozone Contact Centre

Ozone Contact Centre
Transaction: 24577 [View Transaction >> Click here to view your CC
<pre>Transaction] Created: 19 May 2023 @ 09:04pm by Sarah Hutson [Sarah.Hutson@gw. vt.nz]</pre>
Type/Subtype: Env Protection Incident / Env Protection Incident all ty es Priority: 1 HOUR
Action: EMAIL
Your Position: EPOINBOX
Message:
Transaction no. 24577, received 19 May 2023 at 09:04pm has been assigned to
you. Pleas tion immediately.
Notifier:
Source Par
TA: Wellington City Council
Details: A new ticket has been raised for a ustomer by Wellington City
Council. Ticket details: Item Name : Public He lth Category : External Customer Services Quantity : 1 Serv ce : Report a bad smell What type of
smell? : Landfill Description : Ha d b en getting ; landfill odours and off
throughout that day Location : - 1.3 07799 776024,174.76366499195046
Incident address : BAFFIN GROVE, Kings o Q> What is the Sink? A> Q> What
is the Affected Site? A> Q> What i the Activity Type of the Source? A> Q>
What is the Environmental Effect? A> Q> What are the Investigation Findings? A> Q> What is the Sub-Type? A>
Contact details:
Address:
Phone: cel
Temp ph
Email:
This messag was a tomatically generated by the Ozone Contact Centre
Ozone Contac Centre
Transaction 24549 [View Transaction >> Click here to view your CC
<pre>Transaction] Cr at d: 16 May 2023 @ 05:33pm by ALEM [Maria.Ale@gw.govt.nz]</pre>
Type/Subtype: Env Protection Incident / Env Protection Incident all types
Prior ty: 1 HOUR
Action: EMAIL
Y ur Position: EPOINBOX
Message:
Transaction no. 24549, received 16 May 2023 at 05:33pm has been assigned to
you. Pleas action immediately.
Notifier:
Source Par
TA: Wellington City Council

Details: Called 5.30pm Possibly the Southern Landfill, customer has come back from a walk and the bad smell has left a bad taste in his mouth. He said 5/6 odour. Q> What is the Sink? A> Q> What is the Affected Site? A> Q> What is the Activity Type of the Source? A> Q> What is the Environmental Effect? A> Q> What are the Investigation Findings? A> Q> What is the Sub-Type? A> Contact d ils: Address: MORNINGTON ROAD BROOKLYN WELLINGTON Phone: cel Temp phone: Email: This message was automatically generated by the Ozone Contact Cent Ozone Contact Centre Transaction: 24526 [View Transaction >> Click here to view your Transaction] Created: 12 May 2023 @ 02:45pm by Sarah Hutson [S rah.H tson@gw.govt.nz] Type/Subtype: Env Protection Incident / Env Protection Inc ent all types Priority: 1 HOUR Action: EMAIL Your Position: EPOINBOX Message: Transaction no. 24526, received 12 May 2023 at 02:45pm has been assigned to action mmediately. you. Pleas Notifier: Source Par TA: Wellington City Council Details: A new ticket ha be n raised for a customer by Wellington City Council. Ticket detail : Item Name : Public Health Category : External Customer Services Qu nti y : 1 ervice : Report a bad smell What type of smell? : Landfill Description : Bad smell coming from landfill. Skip notifications? : Yes Q> What is the Sink? A> Q> What is the Affected Site? A> Q> What is the Activity Type of the Source? A> Q> What is the Environmental Effect? A> Q> What are the Investigation Findings? A> Q> What is the Sub-Type? A> Contact d ils Address: M RNINGTON ROAD BROOKLYN WELLINGTON Phone: cel mp ph Email: This message was automatically generated by the Ozone Contact Centre Ozone Contact Centre Transaction: 24453 [View Transaction >> Click here to view your CC Transaction] Created: 03 May 2023 @ 08:15pm by ALEM [Maria.Ale@gw.govt.nz] Type/Subtype: Env Protection Incident / Env Protection Incident all types

Priority: 1 HOUR Action: EMAIL Your Position: EPOINBOX

Message:

	Transaction no. 24453, received 03 May 2023 at 08:15pm has been assigned to you. Pleas he action immediately. Notifier: Source Par TA: Wellington City Council Details: WCC email rcvd 2 May 23 @1.37am [#SR-663749] Service: Report a bad smell What type of smell? :Waste water treatment plant Description: Over the past few weeks there has frequently been a strong sewage smell in the Eastern/Southern Suburbs, including Houghton & Lyall Bays, Rongotai, Kilbirnie & Miramar. Whilst a frequent occurrence in the Eastern Suburbs, especially in a light southerly wind, more recently it has been noticeable when there has been no wind or even a light northerly Today it is especially strong (a light southerly blowing) and this evening we have had to shut the house windows to keep the odour out. I would be grateful if you would have this matter investigated urgently and keep me informed of progress. Q> What is the Sink? A> Q> What is the Affected Site? A> Q> What is the Activity Type of the Source? A> Q> What is the Sub-Type? A>
	Contact details: Address: HOBART STREET MIRAMAR WELLINGTON Phone: cel Temp ph Email:
	This message was automatically generated by the Ozone Contact Centre
	Ozone Contact Centre Transaction: 24448 [View Transaction >> Click here to view your CC
	Transaction] Created: 03 May 2023 @ 03:05pm by Syntael Raihania-White [<u>syntael.raihania-white@gw.govt.nz</u>] Type/Subtype: Env Protection Incident / Env Protection Incident all types Priority: 1 HOUR Action: EMAIL Your Position: EPOINBOX
	Message: Transaction no. 24448, received 03 May 2023 at 03:05pm has been assigned to you. Pleas Notifier: Source Par TA: Wellington City Council
Q	Details: The smell from the Wellington Sewer at Moa point is repulsive and has been for the last few Southerlies. I think you should have a serious word with them it is not on to be subjected to this smell and we have visitors from out of town and that's all they notice. Location of incident: Nuku Street, Strathmore Park, Wellington 6022 Q> What is the Sink? A> Q> What is the Affected Site? A> Q> What is the Activity Type of the Source? A> Q> What is the Environmental Effect? A> Q> What are the Investigation Findings? A> Q> What is the Sub-Type? A> Contact details: Address: TAFT STREET

BROOKLYN
WELLINGTON
Phone: day
Temp ph
Email:
This message was automatically generated by the Ozone Contact Centre
Ozone Contact Centre
Transaction: 24441 [View Transaction >> Click here to view your CC Transaction]
Created: 02 May 2023 @ 07:23am by KAURB [Bhavleen.Kaur@gw.govt.nz]
Type/Subtype: Env Protection Incident / Env Protection Incident all ty es
Priority: 1 HOUR
Action: EMAIL
Your Position: EPOINBOX
Message:
Transaction no. 24441, received 02 May 2023 at 07:23am has been assigned to
you. Pleastion immediately.
Notifier:
Source Par
TA: Wellington City Council
Details: *This report came through from WCC. Smell of sewage from Southern
Landfill for the last few consecutive days, ve y strong smell Q> What is the Sink? A> Q> What is the Affected Site? A> Q> What is the Activity Type
of the Source? A> Q> What is the E vir nmental Effect? A> Q> What are the
Investigation Findings? A> Q> Wh t i the Sub-Type? A>
Contact details:
Address:
Phone: cel
Temp ph
Email:
This message was automatic lly generated by the Ozone Contact Centre

From: Wellington City Council upport <<u>customerservice@wellingtoncitycouncil.freshservice.com</u>>

Sent: Monday, 1 May 2023 3:54 pm

To: andressa.lage@wellingtonwater.co.nz; Darren Hoskins <<u>Darren.Hoskins@wcc.govt.nz</u>>; @veolia.com; info@gw.govt.nz; joemar.cacnio@wellingtonwater.co.nz; @veo ia.com; leon.chen@wellingtonwater.co.nz; @veolia.com

Subject: New t cket - Web Form Ticket [#SR-662390]

Kia ora,

A new ticket has been raised for a customer by Wellington City Council.

Ticket details:

Item Name : Public Health

Category	: External Customer Services
Quantity	:1
Service	: Report a bad smell
What type of smell?	: Landfill
Description	: Smell of sewage from Southern Landfill for the last few consecutive days, very strong smell
Location	: NA
Incident address	: NA

Baffin Grove, Kingston, Wellington 6021

Customer details:



Questions related to this ticket can be directly to the Wellington City Council Customer Service Team or Public Health Team on 04 499 4444.

Ngā mihi,

Customer Services, Wellington City Council

Ozone Contact Centre

Transaction: 24426 [View Transaction >> Click here to view your CC Transaction] Created: 30 Apr 2023 @ 07:42pm by ALEM [Maria.Ale@gw.govt.nz] Type/Subtype: Env Protection Incident / Env Protection Incident all types Priority: 1 HOUR Action: EMAIL Your Position: EPOINBOX

Message:

Transaction no. 24426, received 30 Apr 2023 at 07:42pm has been assigned to you. Pleas e the action immediately. Notifier: Source Par TA: Wellington City Council Details: UPDATE 30 April 23 @5.45pm (SR-659573) What type of smell?:Landfill Description:Extreme smell from landfill today and getting worse over course of the day. Location: Hawkins Hill Road, Brooklyn --------- WCC email rcvd 30 april 23 @5.44pm SR-659574 What type of smell?:Landfill Description:Excessive odour emanating from southern landfill all day. Location: Hawkins Hill Road, Brooklyn Contact details: Address: Phone: day Temp phone:

Email:

This message was automatically generated by the Ozone Contact Centre

Ozone Contact Centre

Transaction: 24425 [View Transaction >> <u>Click here to view your CC</u> Transaction]
Created: 30 Apr 2023 @ 07:41pm by ALEM [Maria.Ale@gw.govt.nz]
Type/Subtype: Env Protection Incident / Env Protection Incident all typ s
Priority: 1 HOUR
Action: EMAIL
Your Position: EPOINBOX
Message:
Transaction no. 24425, received 30 Apr 2023 at 07:41pm has bee a signed to
you. Pleas action immediately.
Notifier:
Source Par
TA: Wellington City Council
Details: WCC email rcvd 30 April 23 @5.23pm (-659603) What type of
smell?: Landfil lDescription: Bad smell from landfill Q> What is the Sink?
A> Q> What is the Affected Site? A> Q> What is t Activity Type of the
Source? A> Q> What is the Environmental Effe t? A> Q> What are the
Investigation Findings? A> Q> What is the Sub-Type? A>
Contact d ils:
Address: MORNINGTON ROAD
BROOKLYN
WELLINGTON
Phone: cel
Temp ph
Email:

This message was aut mat cally generated by the Ozone Contact Centre

Ozone Contact Centre

Transaction: 24426 [View Transaction >> Click here to view your CC Transaction] Created: 30 Apr 2023 @ 07:42pm by ALEM [Maria.Ale@gw.govt.nz] Type/Subtype Env Protection Incident / Env Protection Incident all types Prio ity: 1 H UR Act on: EMAIL Your Position: EPOINBOX

Message:

	southern landfill all day. Location: Hawkins Hill Road, Brooklyn
	Contact details:
	Address: Phone: day
	Temp ph
	Email:
	This message was automatically generated by the Ozone Contact Centre
	Ozone Contact Centre
	Transaction: 24398 [View Transaction >> <u>Click here to view your CC</u> Transaction]
	Created: 27 Apr 2023 @ 06:16pm by Sarah Hutson [<u>Sarah.Hutson@gw.govt. z</u>] Type/Subtype: Env Protection Incident / Env Protection Incident all types Priority: 1 HOUR
	Action: EMAIL Your Position: EPOINBOX
	Message:
	Transaction no. 24398, received 27 Apr 2023 at 06:17pm has been assigned to you. Pleas he action immediately. Notifier: Source Par
	TA: Wellington City Council Details: `Waste smell is coming from Brookly tip. Customer can smaell it from their home in vogel town from ab ut 5pm Q What is the Sink? A> Q> What is the Affected Site? A> Q> What is the Activity Type of the Source? A> Q> What is the Environmental Ef ect? A> Q> What are the Investigation Findings? A> Q> What is the Sub- ype? A> Contact details: Address:
	Phone: day Temp phone: Email:
	This message was automatic lly generated by the Ozone Contact Centre
	Ozone Contact C ntre
	Transaction 24319 [View Transaction >> <u>Click here to view your CC</u> Transaction]
	Created: 16 pr 2023 @ 06:15pm by ALEM [<u>Maria.Ale@gw.govt.nz</u>] Type Subtype: Env Protection Incident / Env Protection Incident all types Pri rity: 1 HOUR
	Action: EMAIL Your Position: EPOINBOX
5	
	Message:
	Transaction no. 24319, received 16 Apr 2023 at 06:15pm has been assigned to you. Pleas e action immediately. Notifier:
	Source Par TA: Wellington City Council
	in, weitingeon erey council

	of the Source? A> Q> What is the Environmental Effect? A> Q> What are the Investigation Findings? A> Q> What is the Sub-Type? A> Contact d ils: Address: MITCHELL STREET BROOKLYN WELLINGTON
	Phone: cel Temp phone: Email:
	This message was automatically generated by the Ozone Contact Centre
	Ozone Contact Centre
	<pre>Transaction: 24318 [View Transaction >> Click here to view your CC Transaction] Created: 16 Apr 2023 @ 06:04pm by ALEM [Maria.Ale@gw.govt_nz] Type/Subtype: Env Protection Incident / Env Protection Incid nt all types Priority: 1 HOUR Action: EMAIL</pre>
	Your Position: EPOINBOX
	Message:
	Transaction no. 24318, received 16 Apr 202 at 0 04pm has been assigned to you. Pleas action immediately. Notifier: Source Par
	TA: Wellington City Council Details: Ph call @5.57pm Southern La dfill 8/10 tonight is getting stronger as the night continues, odour com ng i t the house even while shutting the doors and windows. Please investig te what is happening. This odour has never been this bad in the 8yrs they have lived in Brooklyn. Q> What is the Sink? A> Q> What is the Affe ted Site? A> Q> What is the Activity Type of the Source? A> Q> What is the Environmental Effect? A> Q> What are the Investigation Findings? > Q> What is the Sub-Type? A>
	Contact d ails: Address: KAREPA STREET
	BROOKLYN WELLINGTON
	Phone: cel Temp phone: Email:
	This message was automatically generated by the Ozone Contact Centre
	Oz ne Contact Centre
Q	<pre>Transaction: 24319 [View Transaction >> Click here to view your CC Transaction] C eated: 16 Apr 2023 @ 06:15pm by ALEM [Maria.Ale@gw.govt.nz] Type/Subtype: Env Protection Incident / Env Protection Incident all types Priority: 1 HOUR Action: EMAIL Your Position: EPOINBOX</pre>

Message:

	Transaction no. 24319, received 16 Apr 2023 at 06:15pm has been assigned to you. Pleas he action immediately.
	Notifier: Source Par
	TA: Wellington City Council Details: Ph call @4.00pm Southern Landfill 10/10 odour tonight. Customer said odour seeping into their home even with the windows shut. Q> What is the Sink? A> Q> What is the Affected Site? A> Q> What is the Activity Type of the Source? A> Q> What is the Environmental Effect? A> Q> What are the
	Investigation Findings? A> Q> What is the Sub-Type? A>
	Contact d ils: Address: MITCHELL STREET
	BROOKLYN
	WELLINGTON
	Phone: cel
	Temp phone:
	Email:
	This message was automatically generated by the Ozone Contact Centre
	Ozone Contact Centre
	Transaction: 24318 [View Transaction >> Clic here to view your CC
	Transaction] Created: 16 Apr 2023 @ 06:04pm by ALEM [<u>M ria A @gw.govt.nz</u>] Type/Subtype: Env Protection Incident / Env rotection Incident all types
	Priority: 1 HOUR Action: EMAIL
	Your Position: EPOINBOX
	Message:
	Transaction no. 24318, received 16 Apr 2023 at 06:04pm has been assigned to you. Pleas actio immediately. Notifier: Source Par
	TA: Wellington C ty Council
	Details: Ph call @5.57pm Southern Landfill 8/10 tonight is getting stronger as the night con inues, odour coming into the house even while shutting the
	doors and windows. Pl ase investigate what is happening. This odour has never been his bad in the 8yrs they have lived in Brooklyn. Q> What is the Sink? A> Q> What is the Affected Site? A> Q> What is the Activity Type of the Sourc ? A> Q> What is the Environmental Effect? A> Q> What are the
	Inv stigat on Findings? A> Q> What is the Sub-Type? A> Contact d tails:
	ddress: KAREPA STREET BR OKLYN
	W L INGTON
	Phone: cel
\mathbf{V}	Temp phone: Email:
	This message was automatically generated by the Ozone Contact Centre
	Ozone Contact Centre

Transaction: 24317 [View Transaction >> Click here to view your CC

Transaction]
Created: 16 Apr 2023 @ 05:44pm by ALEM [Maria.Ale@gw.govt.nz]
Type/Subtype: Env Protection Incident / Env Protection Incident all types
Priority: 1 HOUR
Action: EMAIL
Your Position: EPOINBOX

Message:

Transaction no. 24317, received 16 Apr 2023 at 05:44pm has been assigned to you. Pleas e action immediately. Notifier: Source Par TA: Wellington City Council Details: Ph call on 5.30pm Southern landfill odour tonight is 8/10. Has gotten stronger since the sun has gone down. Customer said if she didnt close the doors and windows the odour would come in. Q> What is the Sink? A> Q> What is the Affected Site? A> Q> What is the Activity Type f the Source? A> Q> What is the Environmental Effect? A> Q> What are he Investigation Findings? A> Q> What is the Sub-Type? A> Contact d ails: Address: MANA STREET BROOKLYN WELLINGTON Phone: cel Temp phone: Email:

This message was automatically gen rated by the Ozone Contact Centre

From:

Sent: Tuesday, 11 April 2023 10:19 pm

To: <u>Environmental.Protection@gw.govt.nz</u>; Deputy Mayor Laurie Foon <<u>Laurie.Foon@wcc.govt.nz</u>> Subject: T and T Landfills Limited

Hi Cari Kuske,

Over the long weeke d we had dust entering our property from the T&T landfill, as usual.

Mitchell Street has many young Tamariki who are being exposed to dust that causes respiratory and cardiovascular issues

Does GW have any investigation updates on the way? The last was published in 2020.

Ta ks of xtension beyond 2026 - will this be publicly notified?

+ 15Kg of silt removed from gutters



Thanks

Ozone Contact Centre

Transaction 2421 [View Transaction >> <u>Click here to view your CC</u> <u>Transaction</u> Crea ed: 25 M r 2023 @ 10:16am by Kate Ruffell [<u>Kate.Ruffell@gw.govt.nz</u>] Typ /Subtype: Env Protection Incident / Env Protection Incident all types Priority: 1 HOUR Action EMAIL Your Position: EPOINBOX

M ssage:

Transaction no. 24211, received 25 Mar 2023 at 10:16am has been assigned to you. Pleas le the action immediately. Notifier: Source Par TA: Wellington City Council Details: ----Original Message----- From: customerservice@wellingtoncitycouncil.freshservice.com Sent: Friday, 24

<pre>March 2023 9:26:58 am To: an @wellingtonwater.co.nz; darren.hoskins@wcc.govt.nz; joemar.cacnio@wellingtonwate leon.chen@wellingtonwater.co.nz; - Fixit Request [#SR-623373] A ne as been raised for a customer by lington City Council. Very strong sewerage smell at Owhiro Bay School. HAPPY VALLEY ROAD, Owhiro Bay Q> What is the Sink? A> Q> What is the ected Site? A> Q> What is the Activity Type of the Source? A> Q> What is the Environmental Effect? A> Q> What are the Investigation Findings? A> Q> What is the Sub-Type? A> Contact details: Address: Phone: cel</pre>
Temp phone: Email:
Ozone Contact Centre Transaction: 24138 [View Transaction >> <u>Click here to view your CC</u> <u>Transaction</u>] Created: 15 Mar 2023 @ 12:22pm by Sarah Newman [<u>Sarah.Newman@gw.govt.nz</u>]
Type/Subtype: Env Protection Incident / Env Protection Incident all types Priority: 1 HOUR Action: EMAIL Your Position: EPOINBOX
Message:
Transaction no. 24138, received 15 Mar 2023 at 12:22pm has been assigned to you. Pleas e action immediately. Notifier: Source Par TA: Wellington City Council Details: WCC forwarded this: Sent: Tuesday, 14 March 2023 9:27:54 pm Subject: New ticket - Web Form Ticket [#SR-616423] Kia ora, A new ticket has been raised for a customer by Wellington City Council. Ticket details: Report a bad smell What type of smell?:Landfill Description:The air absolutely reeks of methane from the dump tonight. It stinks all the way out on the coast as well. Is the methane trapping at the dump being tu ed off at night? It's been still all day with no odour at all. Location: Happy Valley Road, Owhiro Bay, Wellington, 6023, NZL Q> What is the Si ? A> Q> What is the Affected Site? A> Q> What is the Activity Type of the Source? A> Q> What is the Environmental Effect? A> Q> What are the Investigation Findings? A> Q> What is the Sub-Type? A> Contact detai ress: C/O DERWENT S AND BAY WELLINGTON Phone: cel Temp phone: Email:
This message was automatically generated by the Ozone Contact Centre
Ozone Contact Centre
Transaction: 24003 [View Transaction >> <u>Click here to view your CC</u> Transaction]

Created: 23 Feb 2023 @ 01:41pm by Sarah Newman [<u>Sarah.Newman@gw.govt.nz</u>] Type/Subtype: Env Protection Incident / Env Protection Incident all types Priority: 1 HOUR Action: EMAIL Your Position: EPOINBOX

Message:

Transaction no. 24003, received 23 Feb 2023 at 01:41pm has been assigned to you. Pleas hedule the action immediately. Notifier: Source Par TA: Wellington City Council Details: ----Original Message---- From: th618939@gmail.com Sent: Tuesday 21 February 2023 2:08:51 pm To: "Info" ; notifications@gw.govt.nz; info@wcc.govt.nz CC: brooklynresidentswellington@gmail.com Subject: T&T Landfill dust Hello, The T&T Landfill operation is filling the valley with dust that's entering surrounding properties again. The heavy earth moving trucks and diggers are creating huge dust clouds. Insufficient dust controls in place and they now have additional earthworks happening even closer to our properties with zero control happening in that area. You can taste the dust in the air and any clothing on washing lines has dust in it by the end of the day. https://goo.gl/maps/qMMKBi2RctPeZaaJ6 Tom Q> What is the Sink? A> Q> What is the Affected Site? A> Q> What is the Activity Type of the Source? A> Q> What is the Environmental Effect? A> Q> What are the Investigation Findings? A> Q> What is the Sub-Type? A> Contact details: Address

Phone:			
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Email:			

This message was automatically generated by the Ozone Contact Centre

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CHECKLIST (assessment of Offsite Odour) nsidered adour may be from offsite source V Yes (provide details below) Notes of offsite adour. The was a waste spill on the r	did.	detect odour and conside	er it to be o	objectio	nable even in	periods of s	short durat	ion								
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		dered ed.	all-"	line	1.Ch	DECL	ile h	and the second s	(1990 - Party of the owner, or the owner, or the owner, owner, or the owner, owner, owner, owner, owner, owner,	(e commented)	(****	and the second second	Sec.	and the second se	and the second se	-

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ODOUR MEASUREMENT RECORD

Sit	e being monitored:		62	rey	15 5	DP Assessors Na	me:	T						Date		7 /8 /23
				-/	1	-	1	/	/							10100
Rea	son for investigation:			(Idou	r Comp	bi	rt	Loca	ation o	f Assessment:	Т	(Par	ey'	5 Gully 51
Initi	al impressions:				NO	odour			_	l Cha	racter:	\top			/	
Tim	e of the initial impress	ion:			10	0:30			Initia	al gene	eral hedonic tone:					-
Initi	al odour intensity:								Plun	ne wid	th (if known):				to and	-
Odo	ur samples every ten se	conds.	. The tir	me bet	ween the ten	seconds is disregarded ((interval i	method). Breath	ne norr	nally rather than sniffing. Us	se the	e Scale o	of inten	sity as a guid	e.
Star	t time: 10: 1	40)		Skip	o szy			ć	31	ofilter				Bh	ck Boyes
Scal	e of Intensity		Mins		Intensity	Character/notes	м	ins	Int	ensity	Character/notes	Т	Mins		Intensity	Character/notes
6	Extremely strong		1st	0	0		1s	st 0		O			1st	0	6	
5	Very strong			10	0			1	0	0				10	0	
4	Strong			20	0			2	0	0				20	0	
3	Distinct	1		30	0			3	0	0				30	0	
2	Weak			40	0			4	0	0				40	0	
1	Very weak	1		50	6			5	0	0				50	0	
0	No odour		2nd	0	0		2n	nd 0	1	0		٦.	2nd	0	0	
		1		10	0			1	_	0			1	10	0	
				20	0			2		0				20	0	
				30	0			3	_	0		1		30	D	
				40	0			4		0				40	0	
				50	0			5		0				50	0	
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				40	0			40	_	0		-		40	0	
				50	0			50	_	0		-			0	
				50				50		0				50	0	

Weather Data Use the Land Beaufort Wind So guide	cale and Measuring Cloud cover as a	Land	Beaufort Wind Sc	ale	During th sunshine duration usually g	ing cloud cover ne day the sun is always shining, so the amount of e reaching the ground depends on the amount and of any cloud cover. The amount of cloud cover is given in units called oktas. Each okta represents th of the sky covered by cloud.
Wind Direction:		B No	Description	How to Recognise	Okta No	Description
Wind Velocity:	44	0	Calm	Smoke rises straight up	0	Clear Sky
Cloud Cover:	4	1	Light Air	Smoke Drifts	1	Sunny
Temperature:	11°C	2	Light Breeze	Wind felt on face; leaves rustle	2	Mostly sunny
		3	Gentle Breeze	Flags flap; twigs move all the time	3	
		4	Moderate Breeze	Papers blow; small branches move	4	Half the sky is covered in cloud
		5	Fresh Breeze	Small trees sway	5	
		6	Strong Breeze	Large branches move; wind whistles	6	Mostly cloudy
		7	Near Gale	Whole trees sway	7	Considerable cloudiness
			9		8	Overcast
					9	Fog/mist
Parada and a second sec	this occasion, which of the following and				01.5.51	

	I did not detect any odour									
	I did detect odour and consider it would not be objectionable at any location for any duration or frequency									
	I did detect odour and consider it would be objectionable, if it became continuous									
	I did detect odour and consider it would be objectionable if it occurred on a regular or frequent basis I did detect odour and consider it to be objectionable even in periods of short duration									

No

	Site being monitored:	SDP				0	DOUR MEAS	UREMENT RECORD
a state of the	Reason for Investigation:		Assess	rs Name;				
	Initial impressions: Time of the initial impression:	Odour	Comple	in .	Location of Assessment:		Date: 2.	6106123
and the second se	Initial odour intensity:				Initial Character:		SDP	
	Odour samples every ten seconds	The time between the t			Initial general hedonic tone:			
	Start time: 9:00 am		in seconds is disrega	rded (interval method)	Initial general hedonic tone: Plume width (if known): Breathe normally rather than snifting: U	se the Scale o	f intensity as a pudd	
	icale of Intensity	Bleic						
6	Extremely strong	Mins Intensity	Character/notes	Mins	Present Experient		Soil F	Inex 5
5	Very strong	10		1st 0	D Character/notes	Mins	Intensity	Character/notes
4	Strong	20		10	0		10	
3	Distinct	30		20	1		20	
2	Weak	40		30			30	
1	Very weak	50		40			40 0	
0	No odour 2	ind o O		2nd 0	1		50 0	
and the second second		10		10	6	2nd	0 0	
		20		20	0	4	10 0	
		30		30	0		20 0	
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1000	3re	1 0 D		3rd 0			50 0	
		10		10		3rd	0 0	
		20		20	1		10 0	
		30		30	1		20 0	
a line to the		40		40	1		30 0	
		50		50	1		40 0	
							50	
Weathe	Contra de la			d Beaufort Wind Sc	ale	Measur	ing cloud cover	
Use the guide	Land Beaufort Wind Scale and	Measuring Cloud cov	or as a			During to sunshine	he day the sun is a e reaching the group	ways shining, so the amount on nd depends on the amount ar
						usually	Diven in units colles	The amount of cloud cover I
Wind Dir			BN	o Description	How to Recognise	- Concertain	Description	ed by cloud.
Wind Velo Cloud Co		1	0	Caim Light Air	Smoke rises straight up Smoke Drifts	0	Clear Sky	
Temperat			2	Light Breeze	Wind felt on face; leaves rustle	2	Sunny Mostly sunny	
			3	Gentle Breeze	Flags flap; twigs move all the time	3		
			5	Moderate Breeze Fresh Breeze	Papers blow: small branches move Small trees sway	5	Half the sky is co	vered in cloud
			6	Strong Breeze	Large branches move; wind whistles	6	Mostly cloudy	
			7	Near Gale	Whole trees sway	7	Considerable clo	udiness
						9	Overcast Fog/mist	
	our assessment on this occasi delect any odour	on, which of the follo	wing applies					
	ect odour and consider it would	not be objectionable at	any location for any	duration or frequen	су			
	ect odour and consider it would t act odour and consider it would t		and the data of the local data and the local data a	or francisco in the				

* SR-714145 * SR-714134

ODOUR MEASUREMENT RECORD

20078 SUPPORT	-	e y'C	2111	Asses	sors Nan	ne:						Date		20-6-23		
teason for investigation:		17	mpl	ent ?	*			Location	of Assessment:	E	Extend plent & Bonndry					
nitial impressions:		1.1	100	Side and	00	ont	-	Initial Ch	racter:		0.71		and	CU		
Ime of the initial impression	n:	T	3	46	1		-	Initial ger	eral hedonic tone:							
nitial odour intensity:		-	11	-10	-		-	-	tth (if known):	+	-					
Odour samples every ten seco	nds. The ti	me betw	een the ten	seconds is disree	arded (ii	nterval r	nethod)	-		e the	Scale	of intens	itv as a qu	ide		
		-					nourouy				Goulo	or income	iy as a ge			
tart time: 3.46	_	8	lack	Bokes 7	_	_		Si	1 filter		Bundry.					
cale of Intensity	Mins		Intensity	Character/note	_	M	ins	Intensit	Character/notes		Mins		Intensity	y Character/notes		
Extremely strong	1st	0	4	Composi	1 tot	15	t 0	3	Pigging out		1st	0	4	Pissing out Se		
Very strong		10	4	land	Er	1	10	3	Bag Jon -			10	4	of Bandy -		
Strong		20	4				20	3	Compost SA	n 1		20	4	(an post 1 au		
Distinct		30	3		-		30	-	congran Sh	77		30	8			
Weak		40	5		-		40	_				40	-			
060.507 N.6-5		_	-	-	/			5		4		-	3			
Very weak		50	4	-	4	L	50	>		4		50	3			
No odour	2nd	0	4			2n	d 0	2			2nd	0	2			
		10	4				10	2				10	3			
		20	3				20	3		1		20	3			
		30	3				30	3				30	4			
		40	3	-	-		40	12		1		40	7			
		50	-		-		50		-	-		50	2			
	-		3	-	-			_	456 . 0.0	-	-	-	5			
	3rd	0	3	-		30		2	12 et tilt	•	3rd	0	2			
		10	3				10	-	level.			10	2			
		20	3				20	2				20	3			
8		30	4		1		30	3				30	4			
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		_	-		_	-	_	1		-			2			
eather Data se the Land Beaufort Wind : side	Scale and I	Keasuri	ng Cloud co	ver as a	Lạnd I	Béaufoi	t Wind	Scale			During sunshin duration usually	the day the reaching of any given in	cloud cove units calle	always shining: so the amount of bund depends on the amount and er. The amount of cloud cover is ad oktas. Each okta represents read by cloud.		
ind Direction:	-	Your	they		BNo	Descri	ption	How to	Recognise			o Desc				
Ind Velocity:	2	2	/	1	0	Caim		-	ses straight úp		0	Clear				
oud Cover: mperature:	11	2			2	Light A		Smoke I Wind fel			1 2 ⁽¹⁾	Sunn	2424			
	11				3	Serie (Print and real Print, or	Breeze	Wind, feit, on face; leaves rustle Elags flap, twigs move all the time			3	Mostly sunny				
					4	04.575	ite Bree	Transferrer and the second sec			1 ²⁰	Half the sky is covered in cloud				
					5 6	Fresh E	Breeze Breeze	- PROMATION OF ST	es sway		5 6	March	I de Car			
							Areas		anches move, wind whistles		7	Mostly cloudy Considerable cloudiness				
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Odour Monitoring Careys Gully Wellington Template Issue Date 10/09/2021

TEM-2095-2 Review Period: Bi-Annual

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Incontrollad



ODOUR MEASUREMENT RECORD

s	te being monitored:	6	rey	s SD	P Asse	ssors	Name:						Dat	e:	15/6/23
Re	ason for investigation:		10	bour	Compi	1210	if.		Т	ocation of	Assessment:	G	ver	13 5	SDP
Init	ial impressions:			dye a	adour				. 1	nitial Char	acter:		14	1'3 S S.	
Tin	ne of the Initial Impressi	on:	1	1	0:00		101		1	nitial gene	ral hedonic tone:		110		
Init	ial odour Intensity:		1		3				-	Plume widt	h (if known):			dennet web laborhitte die all the late	
Od	our samples every ten se	conds. The t	ime betv	veen the ten	A COLUMN TWO IS NOT	egarde	d (interva	al metho	d). Br	reathe norm	ally rather than sniffing. Us	e the Scal	e of inter	nsity as a gui	de.
Sta	rt time: 10 ; 08			3hc	t boxe	s.				.3	is filter			Sk	ip Bay area
ica	le of Intensity	Mins	T	Intensity	Character/no	otes		Mins		Intensity	Character/notes	Min	s	Intensity	Character/notes
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ŝ	Very strong	1	10	3	1/		11	1	10	1	S	11	10	2	Compost.
8	Strong	1	20	3	11		11	2	20	2	11	1 K	20	2	11
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lei	ather Data					La	nd Beau	fort Win	d Sca	ale		Meas	uring cl	oud cover the sun is a	ways shining, so the amount c
	the Land Beaufort Wind de	d Scale and	Measur	ing Cloud co	over as a							durat usual	on of an y given	y cloud cover in units called	and depends on the amount an r. The amount of cloud cover is d oktas. Each okta represents red by cloud.
in	d Direction:		NE	-		BI	No Desc	cription		How to Re	cognise	Okta	No Des	cription	
In	d Velocity:		2			0	Caim	1		Smoke rise	es stralght up	ď	_	ar Sky	
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n	perature:		10	C		2	_	Breeze			n face; leaves rustle	Z	, Mos	tly sunny	
						3		le Breez			twigs move all the time	3	i la P	the also is	wand in alarid
						4		erate Bre	-		w; small branches move	4	Half	the sky is co	vered in cloud
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						6	_	ng Breez Gale	, D	Whole tree	E and the second se	7	_	siderable clo	udiness
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							-		-				0.46	- victor	

	1	Near Gale	White uses sway	1	
				8	Overcasť
				9	Fog/mist
Based on your assessment on this occasion, which of the following appli	les				
I did not detect any odour					
V I did detect odour and consider it would not be objectionable at any location	on for a	ny duration or frequ	Jency		
I did detect odour and consider it would be objectionable, if it became con	tinuous)			
I did detect odour and consider it would be objectionable if it occurred on	a regul	ar or frequent basis			18
I did detect odour and consider it to be objectionable even in periods of sh	nort dur	ation			
FINAL CHECKLIST (assessment of Offsite Odour)				1 1 0	, 1
Is it considered odour may be from offsite source Yes (provide detail	s below	 Notes of offsi 	te adour: Landfi	$u \neq c$	ompost odour.

No