

31 March 2023

File Ref: OIAPR-1274023063-901





## Request for information 2023-040

I refer to your request for information dated 6 March 2023, which was received by Greater Wellington Regional Council (Greater Wellington) on that same day. You have requested the following:

"Can we please have a copy of the complaint records relating to Southern Landfill for the following periods:

- 1 January 2017 to 13 June 2019
- 16 May 2022 to 28 February 2023"

## Greater Wellington's response follows:

On 27 March 2023 Greater Wellington explained via email that our complaints data is not recorded spatially or associated to a specific site. You agreed on 29 March 2023 that we search our incident database using the following search terms "Southern", "Brooklyn", and "Carey's Gully".

Attached are the search results as an excel spreadsheet.

From the search results, certain complaints have been excluded on the basis that they clearly do not relate to Southern Landfill and therefore do not fall within the scope of your request.

Four of the included search results relate to rubbish blowing out of the site and have been highlighted in the excel spreadsheet. Please note that from our experience, these do not necessarily relate to Southern Landfill, but a neighbouring private landfill.

Greater Wellington's complaint data is received confidentially, therefore we have withheld notifier's personal details including their names, phone numbers, email addresses and their property number. This has been withheld under the Local Government Official Information and Meetings Act 1987 (the

Act) under section 7(2)(a) on the basis that withholding the information is necessary to protect the privacy of natural persons, including that of deceased natural persons.

We have considered whether the public interest in the requested information outweighs Greater Wellington's need to withhold certain aspects of the requested complaint data. As a result, we do not consider that the public interest outweighs Greater Wellington's reason for withholding parts of the document under the grounds identified above.

If you have any concerns with the decision(s) referred to in this letter, you have the right to request an investigation and review by the Ombudsman under section 27(3) of the Act.

Please note that it is our policy to proactively release our responses to official information requests where possible. Our response to your request will be published shortly on Greater Wellington's website with your personal information removed.

Nāku iti noa, nā

Al Cross

Kaiwhakahaere Matua mo te Taiao | General Manager Environment Management

Attachment