

15 March 2023

File Ref: OIAP-7-27265

[REDACTED]

Tēnā koe [REDACTED]

Request for information 2023-033

I refer to your request for information dated 16 February 2023, which was received by Greater Wellington Regional Council (Greater Wellington) on 16 February 2023. You have requested the following:

“from 16 January 2023 to 16 February how many Number 3 bus services were canceled and how many 27 bus services were canceled? Of those cancelations on those routes, how many (in total but also as a percentage of total) of those canceled were between 7.20am and 9.20am?”

Greater Wellington’s response follows:

Please find in **Attachment 1** the information requested for Route 3.

Please find in **Attachment 2** the information requested for Route 27.

If you have any concerns with the decision(s) referred to in this letter, you have the right to request an investigation and review by the Ombudsman under section 27(3) of the Local Government Official Information and Meetings Act 1987.

Please note that it is our policy to proactively release our responses to official information requests where possible. Our response to your request will be published shortly on Greater Wellington's website with your personal information removed.

Nāku iti noa, nā



Samantha Gain
Kaiwhakahaere Matua Waka-ā-atea | General Manager Metlink

PROACTIVE RELEASE

Route 3**All time periods**

Date	Scheduled trips	Cancelled trips	% Cancelled
16-Jan-22	116	-	0.0%
17-Jan-22	116	-	0.0%
18-Jan-22	116	-	0.0%
19-Jan-22	116	1	0.9%
20-Jan-22	116	-	0.0%
21-Jan-22	116	-	0.0%
22-Jan-22	106	1	0.9%
23-Jan-22	106	1	0.9%
24-Jan-22	116	1	0.9%
25-Jan-22	116	1	0.9%
26-Jan-22	116	-	0.0%
27-Jan-22	116	5	4.3%
28-Jan-22	116	16	13.8%
29-Jan-22	106	3	2.8%
30-Jan-22	164	43	26.2%
31-Jan-22	164	27	16.5%
1-Feb-22	164	29	17.7%
2-Feb-22	164	42	25.6%
3-Feb-22	164	20	12.2%
4-Feb-22	116	-	0.0%
5-Feb-22	106	-	0.0%
6-Feb-22	106	-	0.0%
7-Feb-22	164	21	12.8%
8-Feb-22	164	14	8.5%
9-Feb-22	164	14	8.5%
10-Feb-22	164	22	13.4%
11-Feb-22	116	6	5.2%
12-Feb-22	106	-	0.0%
13-Feb-22	164	14	8.5%
14-Feb-22	164	17	10.4%
15-Feb-22	164	25	15.2%
16-Feb-22	164	26	15.9%
Total	4,276	349	8.2%

Route 3**7.20am to 9.20am**

Date	Scheduled trips	Cancelled trips	% Cancelled
16-Jan-22	15	-	0.0%
17-Jan-22	15	-	0.0%
18-Jan-22	15	-	0.0%
19-Jan-22	15	-	0.0%
20-Jan-22	15	-	0.0%
21-Jan-22	15	-	0.0%
22-Jan-22	14	1	7.1%
23-Jan-22	14	-	0.0%
24-Jan-22	15	-	0.0%
25-Jan-22	15	-	0.0%
26-Jan-22	15	-	0.0%
27-Jan-22	15	-	0.0%
28-Jan-22	15	1	6.7%
29-Jan-22	14	-	0.0%
30-Jan-22	23	7	30.4%
31-Jan-22	23	6	26.1%
1-Feb-22	23	4	17.4%
2-Feb-22	23	7	30.4%
3-Feb-22	23	8	34.8%
4-Feb-22	15	-	0.0%
5-Feb-22	14	-	0.0%
6-Feb-22	14	-	0.0%
7-Feb-22	23	3	13.0%
8-Feb-22	23	4	17.4%
9-Feb-22	23	5	21.7%
10-Feb-22	23	4	17.4%
11-Feb-22	15	4	26.7%
12-Feb-22	14	-	0.0%
13-Feb-22	23	3	13.0%
14-Feb-22	23	2	8.7%
15-Feb-22	23	5	21.7%
16-Feb-22	23	6	26.1%
Total	578	70	12.1%

Route 27**All time periods**

Date	Scheduled trips	Cancelled trips	% Cancelled
16-Jan-22	33	-	0.0%
17-Jan-22	33	-	0.0%
18-Jan-22	33	-	0.0%
19-Jan-22	33	1	3.0%
20-Jan-22	33	-	0.0%
21-Jan-22	33	-	0.0%
22-Jan-22	26	-	0.0%
23-Jan-22	26	-	0.0%
24-Jan-22	33	1	3.0%
25-Jan-22	33	2	6.1%
26-Jan-22	33	-	0.0%
27-Jan-22	33	-	0.0%
28-Jan-22	33	2	6.1%
29-Jan-22	26	7	26.9%
30-Jan-22	41	12	29.3%
31-Jan-22	41	3	7.3%
1-Feb-22	41	4	9.8%
2-Feb-22	41	8	19.5%
3-Feb-22	41	9	22.0%
4-Feb-22	33	1	3.0%
5-Feb-22	26	10	38.5%
6-Feb-22	26	1	3.8%
7-Feb-22	41	3	7.3%
8-Feb-22	41	5	12.2%
9-Feb-22	41	9	22.0%
10-Feb-22	41	7	17.1%
11-Feb-22	33	7	21.2%
12-Feb-22	26	6	23.1%
13-Feb-22	41	7	17.1%
14-Feb-22	41	8	19.5%
15-Feb-22	41	9	22.0%
16-Feb-22	41	11	26.8%
Total	1,118	133	11.9%

Route 27**7.20am to 9.20am**

Date	Scheduled trips	Cancelled trips	% Cancelled
16-Jan-22	4	-	0.0%
17-Jan-22	4	-	0.0%
18-Jan-22	4	-	0.0%
19-Jan-22	4	-	0.0%
20-Jan-22	4	-	0.0%
21-Jan-22	4	-	0.0%
22-Jan-22	2	-	0.0%
23-Jan-22	2	-	0.0%
24-Jan-22	4	-	0.0%
25-Jan-22	4	-	0.0%
26-Jan-22	4	-	0.0%
27-Jan-22	4	-	0.0%
28-Jan-22	4	-	0.0%
29-Jan-22	2	2	100.0%
30-Jan-22	7	2	28.6%
31-Jan-22	7	-	0.0%
1-Feb-22	7	-	0.0%
2-Feb-22	7	1	14.3%
3-Feb-22	7	1	14.3%
4-Feb-22	4	-	0.0%
5-Feb-22	2	-	0.0%
6-Feb-22	2	-	0.0%
7-Feb-22	7	-	0.0%
8-Feb-22	7	-	0.0%
9-Feb-22	7	2	28.6%
10-Feb-22	7	3	42.9%
11-Feb-22	4	-	0.0%
12-Feb-22	2	-	0.0%
13-Feb-22	7	-	0.0%
14-Feb-22	7	-	0.0%
15-Feb-22	7	-	0.0%
16-Feb-22	7	-	0.0%
Total	155	11	7.1%

PROAC

PLEASE SEE