

28 July 2022

File Ref: OIAP-7-24990

By email: [REDACTED]

Tēnā koe [REDACTED]

### **Request for information 2022-090**

I refer to your request for information dated 1 July 2022, which was received by Greater Wellington Regional Council (Greater Wellington) on 1 July 2022. You have requested the following:

*“Please provide actual costs on implementing Snapper on the Johnsonville Line.*

*Also please provide cost estimates for implementing Snapper on all other train lines in the wellington network.”*

### **Greater Wellington’s response follows:**

The cost of implementing Snapper on Rail on the Johnsonville line was \$3.07 million. Many of these costs, such as those incurred to undertake civil works or removing paper tickets from the network, will not need to be reincurred when Greater Wellington transitions to the National Ticketing Solution.

The cost of implementing Snapper on Rail on the rest of the network is estimated to be \$7.9 million. Again, many of these costs, such as those incurred to undertake civil works or removing paper tickets from the network, will not need to be reincurred when Greater Wellington transitions to the National Ticketing Solution.

If you have any concerns with the decision(s) referred to in this letter, you have the right to request an investigation and review by the Ombudsman under section 27(3) of the Local Government Official Information and Meetings Act 1987.

Please note that it is our policy to proactively release our responses to official information requests where possible. Our response to your request will be published shortly on Greater Wellington's website with your personal information removed.

Nāku iti noa, nā

A handwritten signature in blue ink that reads "sugar". The signature is written in a cursive style and is contained within a thin black rectangular border.

Samantha Gain  
Kaiwhakahaere Matua Metlink | General Manager Metlink

PROACTIVE RELEASE