

Confirmed Public minutes of the Transport Committee meeting on 6 May 2021

Taumata Kōrero Council Chamber, Greater Wellington Regional Council
100 Cuba Street, Te Aro, Wellington, at 9.30am.

Members Present

Councillor Blakeley (Chair)
Councillor Lee (Deputy Chair)
Councillor Brash
Councillor Connelly
Councillor Gaylor
Councillor Hughes
Councillor Laban (via Microsoft Teams, from 9.32am until 10.19am)
Councillor Nash
Councillor Ponter
Councillor Staples
Councillor van Lier

Members participating at this meeting remotely via Microsoft Teams counted for the purpose of quorum, in accordance with clause 25B of Schedule 7 to the Local Government Act 2002.

Karakia timatanga

The Committee Chair invited Cr Lee to open the meeting with a karakia timatanga.

Public

1 Apologies

Moved: Cr Connelly / Cr Brash

That the Committee accepts the apologies for absence from Councillors Kirk-Burnnand and Lamason

The motion was **carried**.

2 Declarations of conflicts of interest

There were no declarations of conflicts of interest.

3 Public participation

Felicity Wong, Wellington's Character, spoke on Waka Kotahi's One Network Framework (ONF) and the classification of Metro Rail as rapid transit corridors in relation to the implementation of the National Policy Statement on Urban Development (NPS-UD).

4 Confirmation of the Public minutes of the Transport Committee meeting of 25 March 2021 - Report 21.121

Moved: Cr Gaylor / Cr Brash

That the Committee confirms the Public minutes of the Transport Committee meeting of 25 March 2021 - Report 21.121

The motion was **carried**.

5 Confirmation of the Public Excluded minutes of the Transport Committee meeting of 25 March 2021 - Report 21.121

Moved: Cr Staples / Cr Brash

That the Committee confirms the Public Excluded minutes of the Transport Committee meeting of 25 March 2021 - Report PE21.121

The motion was **carried**.

6 Confirmation of the Public minutes of the Wellington Regional Public Transport Plan 2021 Hearing meeting of 20 April 2021 - Report 21.154

Moved: Cr Gaylor/ Cr Brash

That the Committee confirms the Public minutes of the Wellington Regional Public Transport Plan 2021 Hearing meeting of 20 April 2021 - Report 21.154

The motion was **carried**.

7 Update on the progress of action item – May 2021 – Report 21.116 [for information]

Scott Gallacher, General Manager, Metlink, spoke to the report.

8 Earlybird off-peak bus fares trial – Report 21.157

Tim Shackleton, Manager, Strategy and Investments, spoke to the report.

Moved: Cr Lee / Cr Hughes

That the Committee:

- 1 Notes that, on 4 February 2020, Council agreed to proceed with an Earlybird off-peak bus fares trial (the Trial) to provide off-peak Snapper fares for Metlink

bus services prior to 7am on working days - Earlybird off-peak fares trial (Report 20.22).

- 2 Notes that on 21 May 2020, as a result of the impact on patronage caused by COVID-19, Council agreed to suspend the Trial until February 2021 and then reinstate for a period of three months.
- 3 Notes that the Trial was to be monitored continually against success criteria to determine whether the Trial was effective in spreading peak demand on the bus network in Wellington City.
- 4 Notes the findings of the Trial set out in paragraphs 16 to 21 of this report.
- 5 Agrees to extend the Trial for a period of three additional months from 22 May 2021.
- 6 Notes that the findings of the Trial and recommendations regarding next steps will be presented to the Committee in August 2021.
- 7 Notes that any formal change proposed to fare levels will require consideration and agreement as part of a formal fares review process.

The motion was carried.

9 Transition to national ticketing solution – update – Report 21.159 [for information]

Tim Shackleton, Manager, Strategy and Investments, spoke to the report.

10 Public Transport Performance – Report 21.162 [for information]

Scott Gallacher, General Manager, Metlink spoke to the report.

The meeting adjourned at 10.19am and resumed at 10.44am. Councillor Laban left the meeting when it adjourned and did not return. Councillors Hughes and Ponter were not present when the meeting resumed.

11 Operator update – Transdev – Oral

Ian Ladd, Managing Director, Transdev spoke to the Committee on Transdev's operations.

Transdev operates a rail network of 154km, with 49 stations across five lines (Johnsonville, Hutt, Kāpiti, Melling and Wairarapa). The Wellington Regional Network is different to networks found in Europe, as it has a larger number of stops in a smaller amount of space. Transdev operates 83 Matangi electrical powered units across the Wellington Metro Network; and 24 carriages on for the Wairarapa line, hauled by a diesel locomotive.

Transdev has excellent Signal Passed at Danger (SPAD) risk management performance and has continuous improvement in SPAD results. There has been no WorkSafe NZ notifiable incidents or injuries since July 2016 (when Transdev began operations in Wellington). There has been continuous improvement in the annual Waka Kotahi (rail safety regulator) audit results, with only one non-conformance from the most recent assessment.

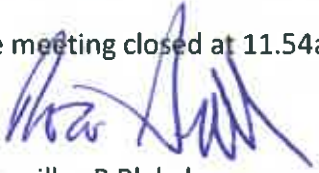
Transdev works with KiwiRail, Greater Wellington Councillors, Metlink and passengers to know its customer. This has led to the development of "personas" to better understand

the types of passengers. A customer focused approach is used across all of Transdev, to normalise customer advocacy. Transdev has gained CSIA international customer service accreditation. Customer complaints have tracked down since 2019. Most complaints relate to bus replacement services.

Councillors Hughes and Ponter returned to the meeting at 11.32am, during questions of the above item.

The Committee Chair invited Councillor Lee to close the meeting with a proverb.

The meeting closed at 11.54am.



Councillor R Blakeley

Chair

10/6/21

Date: