



**Report 18.332**

8/08/2018

File: CCAB-20-514

**Confirmed public minutes of the Sustainable Transport Committee meeting held on Wednesday, 8 August 2018, in the Council Chamber, Greater Wellington Regional Council, Level 2, 15 Walter Street, Te Aro, Wellington at 9:32am**

**Present**

Councillors Donaldson (Chair), Blakeley, Brash, Gaylor, Kedgley, Laban, Laidlaw (from 9:46 to 11:40, and from 11:56 to 12:24pm), Lamason, McKinnon (from 9:32am to 11:40am, and from 12:03pm to 12:24pm), Ogden, Ponter, Staples, and Swain.

Marama Tuuta.

## **Public Business**

The Committee agreed to deal with item 7 of the agenda, *Public Transport Transformation Programme update*, before item 6, *Wellington Regional Public Transport Plan review - further information*.

**1 Apologies**

There were no apologies for absence, but it was noted that Cr Laidlaw would be late.

**2 Declarations of conflict of interest**

There were no declarations of conflict of interest.

**3 Public Participation**

Bill Guest, Karori Association, spoke to item 7, Public Transport Transformation Programme update.

Robin Boldarin, Chair, Miramar/Maupuia Progressive Association, spoke to item 7, Public Transport Transformation Programme update.

Marlon Drake spoke to item 7, Public Transport Transformation Programme update.

Paula Warren spoke to item 7, Public Transport Transformation Programme update.

Mike Mellor spoke to item 7, Public Transport Transformation Programme update.

Kara Lipski spoke to item 7, Public Transport Transformation Programme update.

Councillors Diane Calvert and Simon Woolf gave a presentation to the Committee on key feedback from Wellington City Council's Onslow-Western ward.

Councillor Sarah Free spoke to item 7, Public Transport Transformation Programme update.

Tony Randle spoke to item 7, Public Transport Transformation Programme update.

Cr Laidlaw arrived at the meeting during item 3, Public Participation, at 9:46am.

#### 4 **Confirmation of the minutes of 20 June 2018**

*Moved*

*(Cr Blakeley/ Cr Gaylor)*

*That the Committee confirms the public minutes of the meeting of 20 June 2018, Report 18.262.*

The motion was **CARRIED**.

#### 5 **Action items from previous Sustainable Transport Committee meetings**

##### **Report 18.283**

File ref: CCAB-20-500

*Moved*

*(Cr Gaylor/ Cr Brash)*

*That the Committee:*

- 1. Receives the report.*
- 2. Notes the content of the report.*

The motion was **CARRIED**.

## 6 Public Transport Transformation Programme update

Wayne Hastie, General Manager, Public Transport, and Deb Hume, Public Transport Transition Programme Director, spoke to the report.

### Report 18.323

File ref: CCAB-20-512

*Moved*

*(Cr Staples/ Cr Brash)*

*That the Committee:*

1. *Receives the report.*
2. *Notes that the progressive roll out of major changes to Wellington's public transport network reached its final milestone on 15 July when the following changes were introduced:*
  - a. *Snapper ticketing system on all bus services in the region*
  - b. *Free transfers between buses, tertiary student discounts, off-peak discounts, monthly rail plus passes and a general 3% fare increase*
  - c. *New bus routes and services*
  - d. *Additional off-peak rail services*
  - e. *260 new buses including double deckers and electric double deckers*
  - f. *New temporary bus hubs in Wellington City*
3. *Notes that the following will be implemented over the coming months:*
  - a. *An additional 80 new buses including a further 7 double deck electric buses*
  - b. *Completion of the bus hubs in Wellington City*
  - c. *A trial of on-board next stop bus announcements*
  - d. *Completion of all supporting business systems*
  - e. *Introduction of additional shoulder-peak services*
4. *Notes that services in Kapiti and Porirua have performed well.*
5. *Notes that some people have had a negative customer experience with using the bus network, but that there has been a general trend of improvement in service delivery since 15 July*
6. *Notes that further improvements are needed in specific areas including:*
  - a. *Ensuring the correct sized buses are deployed to provide the design capacity (e.g. routes 2, 3 and 36)*

- b. *Timed transfers work as planned*
  - c. *Real time information tracking and predictions are reliable*
  - d. *Services run to timetable*
7. *Notes that initial problems with timekeeping and bus bunching on routes 1 and 7 have reduced significantly following changes introduced by the operator*
  8. *Notes that officers are reviewing post-commencement performance and making changes to address issues that are identified.*
  9. *Requests that officers continue to monitor the delivery of services and report back to the October meeting of the Committee including the following:*
    - a. *Overall on-time performance across the network and the performance of timed connections*
    - b. *Any identified capacity issues and solutions*
    - c. *Any persistent problems with school services including capacity, route and timing issues.*

*Moved as an amendment:*

*(Cr Laidlaw/ Cr Lamason)*

*That a new recommendation 10 be inserted:*

10. *Instructs officers and Councillors to work with public transport groups on the resolution of issues on the Public Transport network.*

The amendment **CARRIED.**

*Moved as an amendment:*

*(Cr Ponter/ Cr McKinnon)*

*That new recommendations 11-13 be inserted:*

11. *Directs the Chief Executive to ensure implementation of abatements related to the reliability KPI (which includes bus size) are enforced from 30 September in accordance with the PTOM operating contracts.*
12. *Agrees to extend the current No 18e Service to a seven-day a week service from Miramar North to Karori South, providing direct connections to Newtown, the Hospital, Massey University and Victoria University Kelburn Campus.*
13. *Directs the Chief Executive to enter into urgent negotiations with NZ Bus, with respect to the No 18 extension.*

*That recommendation 6(b) be amended to include the words "... especially at the Hutchison Rd interchange which has proven particularly problematic for Vogeltown and Mornington commuters."*

The amendment **CARRIED.**

The Committee adjourned the meeting at 11:40am and reconvened at 11:52am.

*Moved as an amendment:*

*(Cr Kedgley/ Cr Blakeley)*

*That new recommendations 14-16 be inserted:*

*14. Requests the Chief Executive to report back to the October 2018 meeting of the Sustainable Transport Committee on options for extending the No 14 route to Kilbirnie town centre, re-establishing access to a range of local facilities and services.*

*15. Requests the Chief Executive to review as a matter of urgency:*

*a. Whether further additional buses are needed on core routes; and*

*b. Whether some route timetables need adjusting;*

*and report back to the September 2018 meeting of the Sustainable Transport Committee on actions he has taken to address these issues.*

*16. Requests the Chief Executive to report to the Sustainable Transport Committee in September 2018 on the details of the programme and timeline for the post-implementation review of the new network.*

The amendment **CARRIED**.

The substantive motion was put:

*That the Committee:*

*1. Receives the report.*

*2. Notes that the progressive roll out of major changes to Wellington's public transport network reached its final milestone on 15 July when the following changes were introduced:*

*a. Snapper ticketing system on all bus services in the region*

*b. Free transfers between buses, tertiary student discounts, off-peak discounts, monthly rail plus passes and a general 3% fare increase*

*c. New bus routes and services*

*d. Additional off-peak rail services*

*e. 260 new buses including double deckers and electric double deckers*

*f. New temporary bus hubs in Wellington City*

*3. Notes that the following will be implemented over the coming months:*

*a. An additional 80 new buses including a further 7 double deck electric buses*

- b. Completion of the bus hubs in Wellington City*
  - c. A trial of on-board next stop bus announcements*
  - d. Completion of all supporting business systems*
  - e. Introduction of additional shoulder-peak services*
- 4. Notes that services in Kapiti and Porirua have performed well.*
- 5. Notes that some people have had a negative customer experience with using the bus network, but that there has been a general trend of improvement in service delivery since 15 July*
- 6. Notes that further improvements are needed in specific areas including:*
  - a. Ensuring the correct sized buses are deployed to provide the design capacity (e.g. routes 2, 3 and 36)*
  - b. Timed transfers work as planned especially at the Hutchison Road interchange which has proven particularly problematic for Vogeltown and Morningson commuters.*
  - c. Real time information tracking and predictions are reliable*
  - d. Services run to timetable*
- 7. Notes that initial problems with timekeeping and bus bunching on routes 1 and 7 have reduced significantly following changes introduced by the operator*
- 8. Notes that officers are reviewing post-commencement performance and making changes to address issues that are identified.*
- 9. Requests that officers continue to monitor the delivery of services and report back to the October meeting of the Committee including the following:*
  - a. Overall on-time performance across the network and the performance of timed connections*
  - b. Any identified capacity issues and solutions*
  - c. Any persistent problems with school services including capacity, route and timing issues.*
- 10. Instructs officers and councillors to work with public transport groups on the resolution of issues on the Public Transport network.*
- 11. Directs the Chief Executive to ensure implementation of abatements related to the reliability KPI (which includes bus size) are enforced from 30 September in accordance with the PTOM operating contracts.*

12. *Agrees to extend the current No 18e Service to a seven-day a week service from Miramar North to Karori South, providing direct connections to Newtown, the Hospital, Massey University and Victoria University Kelburn Campus.*
13. *Directs the Chief Executive to enter into urgent negotiations with NZ Bus, with respect to the No 18 extension.*
14. *Requests the Chief Executive to report back to the October 2018 meeting of the Sustainable Transport Committee on options for extending the No 14 route to Kilbirnie town centre, re-establishing access to a range of local facilities and services.*
15. *Requests the Chief Executive to review as a matter of urgency:*
  - a. *Whether further additional buses are needed on core routes; and*
  - b. *Whether some route timetables need adjusting;**and report back to the September 2018 meeting of the Sustainable Transport Committee on actions he has taken to address these issues.*
16. *Requests the Chief Executive to report to the Sustainable Transport Committee in September 2018 on the details of the programme and timeline for the post-implementation review of the new network.*

The substantive motion **CARRIED**.

**Noted:** The Committee requested that its apologies to commuters adversely affected by the network changes be recorded.

Councillors Laidlaw and McKinnon returned to the meeting during the debate on the second amendment.

## 7 **Wellington Regional Public Transport Plan review - further information**

Paul Kos, Manager, Public Transport Planning, spoke to the report.

**Report 18.308**

File ref: CCAB-20-501

*Moved*

*(Cr Ponter/ Cr Brash)*

*That the Committee:*

1. *Receives the report.*
2. *Notes the content of the report.*
3. *Notes that after conducting a preliminary review of implications, officers consider that work required to develop a policy on electric buses (as set out in resolution 6 to report 18.236) will cost approximately \$60,000 plus GST in external consultancy fees, and require additional in-house resources to manage and undertake modelling and assessment.*

4. *Notes officers preference is to further clarify the scope of a policy on electric buses (and other strategic issues) via the planned workshops, before committing to a detailed work programme.*
5. *Approves the revised schedule and timeframes for the review as set out in section 4 of this report.*

The motion was **CARRIED**.

8 **General Managers' report to the Sustainable Transport Committee meeting on 8 August 2018**

**Report 18.286**

File ref: CCAB-20-499

*Moved*

*(Cr Lamason/ Cr Gaylor)*

*That the Committee:*

1. *Receives the report.*
2. *Notes the content of the report.*
3. *Endorses the actions taken by officers for matters set out in this Report.*

The motion was **CARRIED**.

9 **Exclusion of the public**

**Report 18.325**

File ref: CCAB-20-508

*Moved*

*(Cr Laban/ Cr Ponter)*

*That the Committee:*

*Excludes the public from the following part of the proceedings of this meeting, namely, the Confirmation of the Public excluded minutes of 20 June 2018.*

*The general subject of each matter to be considered while the public is excluded, the reasons for passing this resolution in relation to each matter and the specific grounds under section 48(1) of the Local Government Official Information and Meetings Act 1987 (the Act) for the passing of this resolution are as follows:*

<b><i>General subject of each matter to be considered:</i></b>	<b><i>Reason for passing this resolution in relation to each matter</i></b>	<b><i>Ground under section 48(1) for the passing of this resolution</i></b>
<i>Confirmation of the Public excluded minutes of 20 June 2018</i>	<i>Information in these minutes relates to future ferry service procurement and contracting in the Wellington Region. Release of this information would be</i>	<i>That the public conduct of the whole or the relevant part of the proceedings of the meeting would be likely to result in the disclosure of information for which good</i>



*likely to disadvantage the reason for withholding ability Greater Wellington would exist under section Regional Council (GWRC) 7(2)(i) of the Act (i.e. to to carry on negotiations, carry out negotiations and affect the probity of the without prejudice). ferry services procurement process. GWRC has not been able to identify a public interest favouring disclosure of this particular information in public proceedings of the meeting that would override the need to withhold the information.*

*This resolution is made in reliance on section 48(1) of the Local Government Official Information and Meetings Act 1987 and the particular interest or interests protected by section 6 or section 7 of that Act which would be prejudiced by the holding of the whole or the relevant part of the proceedings of the meeting in public are as specified above.*

The motion was **CARRIED**.

The public part of the meeting closed at 12:24pm.

B Donaldson  
(Chair)

Date:



greater WELLINGTON  
REGIONAL COUNCIL  
Te Pane Matua Taiao

**Report PE18.333**

8/08/2018

File: CCAB-20-515

**Public excluded minutes of the Sustainable Transport Committee meeting held on Wednesday, 8 August 2018, in the Council Chamber, Greater Wellington Regional Council, Level 2, 15 Walter Street, Te Aro, Wellington at 12:24pm**

**Present**

Councillors Donaldson (Chair), Blakeley, Brash, Gaylor, Kedgley, Laban, Laidlaw, Lamason, McKinnon, Ogden, Ponter, Staples, and Swain.

Marama Tuuta.

## **Public Business**

**1 Confirmation of the Public excluded minutes on 20 June 2018**

*Moved*

*(Cr Blakeley/ Cr Laidlaw)*

*That the Committee confirms the Public excluded minutes of the meeting of 20 June 2018, Report 18.263.*

The motion was **CARRIED**.

The public excluded part of the meeting closed at 12:24pm

B Donaldson  
(Chair)

Date: