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Summary report for the second quarter 2016/17

1. Purpose

To present *Highlights from the second quarter of 2016/17* (Attachment 1), a summary of GWRC's achievements from 1 October to 31 December 2016.

2. Background

The summary report provides an overview of key results in the second quarter.

The report includes:

- highlights under high level outcomes/goals
- a cross-organisation financial summary and summary by Group
- an overview of Health and Safety
- a major project dashboard
- key metrics.

3. Comment

The report shows that, overall, GWRC continued to deliver its programmes and services during the second quarter despite the significant disruption caused by the earthquake and flood in November 2016. Some additional programmes were commenced and key activities accelerated as a result of the earthquake recovery. This has resulted in additional workload demands and work is underway to assess the wider implications of this.

Almost all performance targets were met, or are on track to be achieved by the end of the year. The following are exceptions:

- The timeliness target for the provision of statutory information was not met. One response (2.5% of requests) was sent late due to the incoming

request being inadvertently blocked but GWRC's email spam filters. Action has been taken to avoid a recurrence.

- Three incidents reported to our environmental hotline were not investigated within the specified time limit. The main reason was earthquake interruption preventing the issue of warning letters to conclude investigations.

4. Highlights from the quarter

Financial Summary

The Council's operating surplus for year to date December 2016 is \$3.4m favourable.

Operational revenue is close to budgeted levels. Forecast revenue for the full year is lower than budget due to the removal of CentrePort dividend (\$3.7m), partially offset by additional interest and consenting revenue.

Operational expenditure is below budget. This is due to the timing of expenditure on the Public Transport transformation programme, integrated fares and ticketing, lower rail and bus costs, wetland restoration and biodiversity programmes. Forecast expenditure for the full year is close to budget with some additional costs reflecting extra resource required to support consenting activity.

Capital expenditure is \$5.2m favourable to budget at quarter end. This is primarily due to lower than planned expenditure for Public Transport (\$2.6m), delays with the Baring Bridge replacement, and slower than planned expenditure on the core system refresh. Forecast capital expenditure for the full year is \$7.1m favourable to budget.

Health and Safety

The ACC Workplace Safety Management Practices Audit (WSMP) took place in February 2017. ACC has decided to cease operation of the WSMP scheme from April 2017 onwards so no new applications for membership can be made from this date. We undertook an audit in order to extend our membership benefits for the maximum timespan of two years from the audit date.

Major Projects

The second quarter was impacted by the November 14 Kaikoura earthquake and some project schedules and resourcing were impacted.

Two new major projects started during the second quarter. The Long Term Plan 2018-28 commenced in early November. The Earthquake Recovery project was a short-term project to respond to losing half of the accommodation capacity on the ground floor of Shed 39.

On the whole, established major projects, particularly those in public transport, continued to show improvements in KPI performance. Overall project effectiveness has been enhanced by the development of stronger relationships with key stakeholders, led by the project teams.

Trends Fr<u>esh water quality</u>

All four sites used to measure freshwater quality had median nitrogen concentrations below the Australian and New Zealand dissolved nitrogen guideline level of 0.444 mg/L for low land rivers, and considerably lower than those observed for the first quarter (July-Sept).

Dissolved nitrogen concentrations generally reflect land use practices. The higher dissolved nitrogen concentrations in the Ruamahanga River when compared to the Hutt and Wainuiomata rivers is most likely the result of a greater proportion of intensive agricultural land use in the Ruamahanga River catchment.

Public transport services on time

The results for public transport services on time showed improvement on the same period in 2015/16. In the YTD December 2016, 87.8% of scheduled rail services across the network were on time to five minutes using the new measure (this would have been over 97% under the old measure). In the YTD November 2016, 99.8% of scheduled bus services were on time.

5. Communication

Matters in the report have been communicated through a variety of channels as relevant during the quarter.

6. The decision-making process and significance

No decision is being sought in this report.

7. Engagement

Engagement on this matter is unnecessary.

8. Recommendations

That the Council:

- 1. **Receives** the report.
- 2. Notes the content of the report.

Report prepared by:

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Attachment 1: Summary Report