

Report	16.362
Date	1 August 2016
File	CCAB-20-180
Committee	Sustainable Transport Committee
Author	Kamielle Tauaneai, Service Delivery Advisor - Total Mobility

Total Mobility Procurement Strategy - update

1. Purpose

To provide an update on the development of the GWRC Total Mobility Procurement Strategy.

2. Background

Under S25 of the Land Transport Management Act 2003, approved organisations are required to have a procurement strategy that documents its strategic approach to the procurement of all activities funded through the National Land Transport Programme (NLTP). This includes Total Mobility.

Comprising section 8 of the GWRC Transport Procurement Strategy, the Total Mobility Procurement Strategy will document our long term approach to procurement in this area and assist in complying with the procedures set out in the NZ Transport Agency (NZTA) Procurement Manual.

Once completed and approved by Council, the strategy will be submitted to NZTA for endorsement.

3. **Procurement Strategy**

The draft Total Mobility Procurement Strategy has been developed. It describes how GWRC will "secure best value for money whilst delivering a high level customer experience" and is a 'living document' that will be reviewed when material changes occur.

The GWRC Accessibility Reference Group (ARG) will meet in August 2016 to provide feedback on the draft strategy. The strategy will then be prepared for approval by Council later in the year.

3.1 Procurement Strategy Development Process

Development	Consultation	Finalisation	Approval	NZTA Endorsement		Implementation
July	2016 Refere	essibility nce Group ust 2016	Transport	inable Committee ber 2016	NZ Trar Agen <i>Late</i> 2	cy

4. Procurement Plan

Subsequent to development of the strategy, the Total Mobility Procurement Plan will be developed. This provides a timely opportunity to engage key stakeholders in the further improvement of Total Mobility.

To help inform the plan, three stakeholder engagement workshops will be held to help build a collaborative relationship and gain insight into perceptions and experiences that support service improvement. Workshops will be held with the following focus groups:

- Customers
- Transport Operators
- Assessment agencies

It is important that the information collected is representative of all customers, and guidance is being sought from the ARG to ensure this is achieved. We will also be ensuring that the workshops are delivered in an accessible manner.

4.1 Procurement Plan Development Process



Total Mobility has always been delivered in accordance with the central tenet and parameters defined by NZTA guidelines however there has never been any public consultation on service delivery. It is intended that this procurement planning process will be both empowering for users and provide enduring benefits for GWRC.

5. The decision-making process and significance

No decision is being sought in this report.

6. Engagement

Engagement on this matter is unnecessary.

7. Recommendations

That the Sustainable Transport Committee:

- 1. Receives the report
- 2. Notes the content of the report

Report prepared by:

Kamielle Tauaneai Service Delivery Advisor -Total Mobility Report endorsed by:

Angus Gabara Acting Manager, Bus & Ferry Operations Report approved by:

Wayne Hastie General Manager, Public Transport