

Report 13.150

Date 18 April 2013

File E/11/01/04

Committee Council

Author Wayne Hastie, General Manager, Public Transport

Jane Davis, General Manager, Strategy and Community

Engagement

Report on Economic Wellbeing Committee 18 April 2013

1. Purpose

To inform the Council of the Economic Wellbeing Committee meeting of 18 April 2013.

2. The decision-making process and significance

No decision is being sought in this report.

3. Report

3.1 Eastern Area (Hutt Valley) Public Transport Service Review

The Committee was presented with the Project Brief for the Eastern Area (Hutt Valley) Public Transport Service Review. Greater Wellington Regional Council has an ongoing programme for area-wide public transport service reviews; the Wellington Regional Public Transport Plan 2011-2021 requires regular service reviews to be carried out to ensure public transport services operate effectively and efficiently as part of an integrated public service network. Feedback from similar reviews in 2002 and 2010 has been positive, and the aim of this review is to ensure all public transport services continue to best meet the demands of the community.

The first phase of the review will comprise of the collection and analysis of data. This will then form the basis of the second phase of the review, when interaction will begin with communities and stakeholders. The second phase is due to begin in November, after the local body elections. The Committee discussed the importance of completing phase one before the commencement of phase two, to ensure a realistic approach is taken towards possible public transport developments in the Hutt Valley.

3.2 State of the Regional Economy (Part 2)

The Committee considered the State of the Regional Economy (Part 2) report, which looks at key economic trends in the Wellington region for the last ten years. The report outlined both negative trends, which signal a need for further interventions, and positive trends, which signal the region's strengths and further growth potential. The Committee discussed the importance of a multi-industry approach to growing the Wellington region's economy.

3.3 General Managers' report

The Committee was presented with a detailed response to Mike Mellor's public participation at the previous meeting that was not specifically related to the Wellington City bus review.

The Committee discussed the positive response to the Real Time Information (RTI) system, and were informed that the 14 RTI display signs at bus stops between Lambton Quay and Courtenay Place are anticipated to be installed by the end of June.

Committee members noted the improvement of customer service amongst train staff since the roll out of the new Matangi fleet. This will be assessed in the annual Public Transport satisfaction survey which is due to commence shortly. The Committee was also informed that new measures are in place to strengthen ticket collection on trains. These measures include CCTV in carriages, and the installation of an automatic counter which monitors the amount of people boarding and disembarking from a carriage at each station.

4. Recommendations

That the Council:

- 1. **Receives** the report.
- 2. *Notes* the content of the report.

Report prepared by: Report prepared by: Report approved by:

Wayne Hastie General Manager, Public Transport Jane Davis General Manager, Strategy and Community Engagement Peter Glensor Chair