

 Report
 12.173

 Date
 3 May 2012

 File
 TD/03/08/07

Committee Economic Wellbeing

Author Matthew Lear, Team Leader, Service Design

Wellington City Bus Review - analysis of feedback data

1. Purpose

To inform the Committee on the feedback received from the recent public consultation on the Wellington City Bus Review and outline the next steps.

2. The decision-making process and significance

No decision is being sought in this report.

3. Background

Public consultation on the Wellington City Bus Review (Review) took place between 13 February and 16 March.

Information pamphlets on the Review were distributed to 84,000 households within the study area (Wellington City south of Grenada North); this was in addition to 49 public information sessions held by Councillors and Officers. Consultation booklets were distributed to libraries, council offices and individuals on request.

Approximately 6,200 responses were received online and from the hard copy booklet 'What do you think?'; this equated to a response rate of 7%. The feedback has been analysed from the online and hard copy responses; and comments have been considered from email responses that were also received.

Attachment 1 details analysis from the online responses as well as listing the predominant themes raised by various communities in the Review area. Also detailed with the predominant themes are potential options to move forward with the review.

4. Next Steps

In June and July Officers and Councillors will attend meetings with Residents Groups and other stakeholders. Here we will workshop with the attendees on

WGN_DOCS-#1045907-V1 PAGE 1 OF 2

the themes in Attachment 1 and collaboratively work on options to mitigate these.

The following milestones have been set in the project plan,

Milestone	Date	Description
1	29 May	completion of Analysis Report for Economic Wellbeing Committee meeting
2	2 August	next network iteration completed (1st round of targeted consultation completed)
3	30 December	network finalised (further consultation completed prior)
4	7 April, 2013	begin process of operational implementation

In conclusion this Review aims to provide a network design:

- which delivers increased PT access to our communities
- which delivers frequent core services and access to secondary services
- which delivers capacity during the peak
- where duplication and inefficiencies are minimised

5. Communication

Attachment 1 will be placed on Greater Wellington's website.

Aspects of Attachment 1 will also be used in the planned consultation with Residents Groups and stakeholders moving forward with the Review.

6. Recommendations

That the Committee:

- 1. Receives the report.
- 2. *Notes* the content of the report.

Report prepared by: Report approved by: Report approved by:

Matthew Lear Rhona Hewitt Wayne Hastie

Team Leader, Service Design Manager, Bus and Ferry General Manager, Public

Operations Transport

Attachment 1: Wellington City Bus Review Secondary Public consultation findings

WGN_DOCS-#1045907-V1 PAGE 2 OF 2