



Report 09.160  
Date 18 March 2009  
File E/06/29/03

Committee Council  
Author Peter Glensor Chair, Transport and Access Committee  
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## Report on the Transport and Access Committee Meeting held on 18 March 2009

### 1. Purpose

To inform Council about the meeting of the Transport and Access Committee that took place on 18 March 2009.

### 2. Significance of the decision

The matters for decision in this report **do not** trigger the significance policy of the Council or otherwise trigger section 76(3)(b) of the Local Government Act 2002.

### 3. Report

Two members of the public appeared before the Committee. Paula Warren requested the preparation of an overall proposal for the establishment of a dedicated public transport corridor through the Golden Mile, to provide a context for the current Manners Mall bus proposal and so that the public could see what we are trying to build.

Chris Horne proposed that we amend Metlink timetables that provide services to regional parks to indicate this, and provided a number of examples of where and how this could be done.

The Committee was updated on the various service reviews that are underway. Copies of the draft consultation material on the Porirua review were provided to Committee members. This material will be delivered to all households in Porirua and contains options for bus services and routes, including new services for the Aotea Block.

The Divisional Manager's Report covered a number of general items. Of note were the timetable for the review of the "bikes on trains" trial; and the agreement by Porirua City Council to make a further 90 car park spaces more accessible to commuters at Mana station.

The Committee considered a proposal to change the operating hours of the Metlink Service Centre. The Committee supported the proposal which is to stop providing a 24 hour/7 days per week service and to extend the regular opening hours to 7am (or possibly 6.30am) to 9pm on Monday to Saturday and 8am to 8pm on Sundays and most public holidays.

After hours messages will inform callers of the alternatives that are available (website, txtTRN and txtBUS). Our contract with an external call centre will be terminated at the end of April. Additional staff will be employed to ensure the service meets the demand during operating hours. Overall, officers anticipate an annual cost savings of about \$60,000-\$70,000 per annum as a result of these changes, i.e. cancelling the after-hours call centre and employing more staff.

#### **4. Minutes**

The minutes of the committee's meeting are attached as Attachment 1.

#### **5. Recommendations**

*That the Council:*

1. ***Receives the report.***
2. ***Notes the content of the report.***

Report prepared by:



Peter Glensor  
Chair  
Transport and Access Committee

Report prepared by:



Wayne Hastie  
Divisional Manager  
Public Transport

Attachment 1: Public minutes