

Report 09.131

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Committee Transport & Access Committee
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Service review update

1. Purpose

To update the Committee on the status of current service reviews.

2. Significance of the decision

The matters for decision in this report **do not** trigger the significance policy of the Council or otherwise trigger section 76(3)(b) of the Local Government Act 2002.

3. Kapiti bus service review

Service change details are now being finalised in association with the operator, Mana Coach Services, and Kapiti Coast District Council. It is expected that the changes will be implemented in May.

4. Porirua bus service review

Public consultation on proposed service changes is scheduled to commence on 21 March, with Greater Wellington presence at Creekfest in Cannons Creek. The consultation document, which summaries the proposed changes, will be available at the meeting.

5. Wellington public transport review

This review will commence shortly, following finalisation of its Terms of Reference. It will focus on bus services, but take their interaction with ferry and train services into consideration. The first stage of public consultation is planned for mid-year.

As a prelude to the main review, Greater Wellington will shortly engage a consultant to undertake an operational review of bus services in the Wellington Golden Mile and wider CBD area. Greater Wellington will lead the study, which will be undertaken jointly with Wellington City Council and in

WGN_DOCS-#618064-V1 PAGE 1 OF 3

consultation with the bus operators. It will serve as a key input to the main review.

The study's objectives are to:

- Identify options and recommend a pathway for the improvement of the
 efficiency and reliability of bus operations through the Wellington CBD
 and along the length of the Golden Mile, particularly during peak periods;
 and
- Deliver affordable recommendations for the short, medium and longer term.

The study will consider such factors as network design, infrastructure and traffic management, vehicle operations, and supporting factors such as ticketing and information. Its preliminary findings will focus on the Manners Mall / Courtenay Place area that Wellington City has proposed changes for.

6. Minor reviews

6.1 Otaihanga and Paekakariki shopper services

Officers will meet the Community Boards and the operator over the next few weeks to discuss a service that meets the minimum conditions agreed by the Committee. Users will also be surveyed for their feedback and comments.

6.2 Wainuiomata bus services

A consultant is currently reviewing public and school bus services in Wainuiomata for Greater Wellington, to identify opportunities for service improvement in that area. Options are currently being assessed, but any resulting service changes will be cost neutral.

7. Communication

Extensive communication of the various changes will be undertaken.

Consultation on the Porirua proposals will commence shortly.

8. Recommendations

That the Committee:

- 1. Receives the report.
- 2. **Notes** the content of the report.

WGN_DOCS-#618064-V1 PAGE 2 OF 3

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WGN_DOCS-#618064-V1 PAGE 3 OF 3