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Report to Environment Committee from Dr Jane Bradbury, Divisional Manager, Environment

Divisional Manager's Report

1. **Purpose**

To inform the Committee about the activities and progress of the Environment Division and about any matters which have arisen since the Committee's last meeting.

2. Managers' Reports

The Department Managers' reports are attached. The Divisional Accountant's report will be tabled at the meeting to allow the latest figures available to be presented.

3. The Division's Framework

At this Committee meeting and at the previous meeting, there have been several reports summarising the past year's work. I thought I would take this opportunity to remind Councillors of our approach to the Division's work and the framework within which we developed our programmes for the long-term financial strategy.

Although the Harbours and Civil Defence/Emergency Management work is selfexplanatory, much of our resource management work comes under one of the following headings:

- Environmental monitoring
- Environmental education strategy
- RPS and plan development and implementation

The annual monitoring reports and our five yearly state of the environment report, *Measuring Up*, are obviously the culmination of our **environmental monitoring** programmes. However, when our monitoring reveals an issue, we will pursue a targeted investigation. An example of such an investigation is the report presented to the last Committee meeting on the Waitohu Stream. Our baseline freshwater monitoring

programme revealed a problem with stream health in the lower reaches of the Waitohu Stream – hence a more targeted investigation followed. Another example is our investigation of stormwater. This was an issue that was raised in *Measuring Up* and consequently, we shall be embarking on work to find out the best way of approaching the problem.

The **environmental education strategy and RPS and plan implementation** are linked, as many methods in our RPS and plans are environmental education. However, the education strategy is far more focussed with its three segments: Community Connections (mainly care groups); Learnwell (schools); and Business Bridges (businesses).

The RPS and plan implementation is varied. However, this year our attention is very much on the ecosystem side.

From now on, when we present reports to the Committee, we will endeavour to point out where they lie in the framework so that Councillors may more easily see the rationale behind our work and how the pieces all fit together.

4. **Our Priorities for 2000/2001**

Each year we develop some priorities for our work. Although we work to long-term and short-term performance indicators, we find that these priorities provide some focus for our work. Where appropriate, they form part of our performance incentive payment objectives (Review and Reward). Although these priorities are included in our Divisional Strategy and Direction, as it is the first meeting of the year, I thought it appropriate to remind the Committee of these.

Divisional Priorities

- Incorporate the principles of Local Agenda 21 into our work
- Ensure that our work is innovative and fun for staff and the community
- Continue to build relationships with external individuals/organisations
- Ensure that we maintain high work standards and are seen as leaders and influencers
- *Progress our environmental education work*
- *Refocus on customer service and work quality*

Environment Co-ordination Department

- *Progress each segment of the environment education strategy*
- Look at ways of finding external sources of revenue for the strategy
- Cement the "ecosystem approach" in Council's work (as part of RPS implementation)

Resource Policy Department

- Complete the Integrated Environment Monitoring Strategy
- Make the revised Charter of Understanding between tangata whenua and the Council workable
- Establish five care groups and assist them to provide local environmental care
- Continue to implement the Regional Policy Statement and the regional plans

Consents Management Department

- Ensure staff are able to get the most out of CoCo, the new consents database, (standard letters, compliance and other reporting, annual charging, etc)
- Implement improvements arising from the 1999/2000 Customer Satisfaction Survey
- *Refocus on the quality of our work*
- Harden-up on compliance

Resource Investigations Department

- Improve the way in which we get information across to the public and Council
- Enhance the integration of our environmental databases
- Concentrate on getting a pollution prevention programme working
- *Refocus on the quality of our work*

Harbours Department

- Improve our infrastructure maintenance procedures
- Review the range of navigational services presently provided to harbour users
- Look at the feasibility of providing additional navigational services to port users electronically and at the closer integration of the Beacon Hill Communications Station and CentrePort Wellington Limited
- Implement a recreational boating education and enforcement strategy based on new legislation, recommendations and infringement-notice regime

Emergency Management Department

- Get an Emergency Management Group operating successfully in the Region
- Develop further Risk Management Practices in the Region
- Improve our infrastructure maintenance procedures
- Develop further the Corporate Emergency Plan
- *Keep staff volunteers able and motivated*
- Keep abreast of technological advances in communications, etc.
- Improve the efficiencies of the Department

5. **Recommendation**

That the reports from the Divisional Manager, the Departmental Managers and the Divisional Accountant be received.

Report prepared by:

JANE BRADBURY Divisional Manager, Environment

Attachments

Regional Policy Statement Implementation Report Geoff Skene, Manager

July 2000

1. Pauatahanui Inlet (Tim Porteous)

Following the hearing on the Advisory Group's Draft Vision and Action Plan, the Group met on the 5 July 2000 to deliberate and commence its final report. The Group is aiming to report back to the Council (and to Porirua City Council) as soon as possible, so that we can make progress in putting the action plan into practice.

Boffa Miskell Ltd has completed the literature "gap" analysis to identify areas where we lack information about the ecological and physical processes occurring in the Inlet. This report goes beyond a simple assessment of the available information to make some definite conclusions about the state of the inlet and it provides useful pointers as to the nature of any future research or investigations.

2. Waiwhetu Stream (Tim Porteous)

The Working Group for the Waiwhetu Stream commenced its vision and action plan with an inaugural meeting in June. The group is very keen to make a difference to the stream and its environs and has commenced its work with enthusiasm. The group has a good balance of community representatives, tangata whenua, interested individuals, and relevant agencies.

The planting of the Te Whiti Park reach of the stream occurred in the latter part of June. This project, designed to reduce the influx of contaminants into the stream, has been on hold for the last year while the locally **sourced** plants grew to a suitable size.

3. Kaiwharawhara Stream (John Holmes)

The removal of the coarse debris from the stream (rusting metal, concrete, bricks, roofing iron, litter) was completed at the end of June. John has kept the local community informed through meeting with the Trelissick Park group.

4. **Protecting Native Bush on Private Land (Tim Porteous)**

With the new financial year having commenced, we are aware of the need to get this programme established and have been working on it for some time. Tim has worked out the most effective means for doing this with the relevant Wairarapa staff and will present his proposed methodology to the Committee very soon. The amount of money available to assist private landowners in 2000-01 is only small (\$15,000), and recognises that the early part of this year will be taken up with the development of the policy and methodology for the programme.

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Managers Report, Resource Policy Wayne Hastie, Manager

July 2000

1. Regional Plans

As all but one of the Council's regional plans is operative, I will no longer be including the table that summarised the status of the various Environment Court references on regional plans. The main emphasis now is on making the **Regional Soil Plan** operative, and implementing the provisions contained in all of the plans.

(1) **Regional Soil Plan**

We are still waiting on an Environment Court judge to consider the draft consent orders on the **Regional Soil Plan**. Shortly after the last Committee meeting we were advised that the judge was going on leave for four weeks, so we could expect no progress in the immediate future. On a more positive note, the High Court appeal has been set down for hearing on 1 August 2000. We have written to Mr Riddiford asking if he still wishes to proceed with his appeal.

(2) **Regional Coastal Plan**

As reported to the last meeting of the Committee, I wrote to the Mount Victoria Residents' Association to inform them of the Committee's decision on the Clyde Quay Boat Harbour and to seek the additional information they have on the fore and aft moorings. I am still waiting on a response.

(3) Transitional Regional Plan

Once the **Regional Soil Plan** becomes operative, we will start the necessary statutory processes to withdraw the **Transitional Regional Plan**. The **Transitional Regional Plan** is comprised of bylaws, general authorisations and other instruments that were operative before the Resource Management Act 1991 came into force. The Council amended the Plan in 1999, and in our view the remaining provisions will all be redundant once all of the regional plans prepared under the Resource Management Act 1991 become operative.

(4) **Coastal Occupation Charges**

Under changes to the Resource Management Act 1991 introduced in 1997, the Council is required to consider whether or not to introduce a regime of coastal occupation charges. When the Council makes any changes to the **Regional Coastal Plan** it will have to include either a statement that it does not wish to apply coastal occupation charges or to set out what the charging regime is. The

Resource Investigations Department Report John Sherriff, Manager

July 2000

1 Introduction

As is typical at this time of the year staff have been busy completing reports on a number of project that have run during the year. Many of these are reported separately at this meeting. An equal amount of effort is also being put into fully defining and implementing the projects which will be undertaken during the coming year.

2 **Resource Information**

2.1 Flood Warning

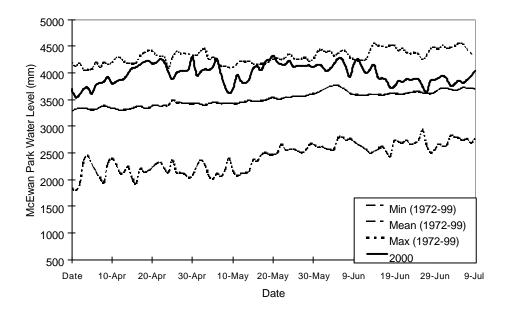
Since the last meeting no severe weather bulletins or rainfall and river alarms have been received:

3 **Resource Analysis**

3.1 Groundwater Levels

Waiwhetu Artesian Aquifer

Artesian pressure measured at the McEwan Park monitoring bore has been above average for the last three months. The drop in pressure during mid June is a result of the intermittent operation of the Gear Island Pump Station by the Utility Services Division.



Kapiti Coast

Low river flows over the last three months have resulted in average to below average groundwater levels in river-recharged aquifers. Rain-recharged aquifer levels are at average levels. Typical winter recharge is likely to have been enhanced by heavy rainfall during early June.

3.2 Rainfall and River Flows

During June, rainfall was generally around average across much of the Western Wellington Region. However, the Council rain gauges in the Korokoro Hills and at the Waikanae Water Treatment Plant recorded totals that were 140% and 160% of their average for June respectively. Most of the rainfall over the Region in June fell in the first two weeks of the month. At Wainuiomata almost 90% of the total fell by 13 June. While at Waikanae 80% fell in the first week alone. Because the monthly total at Waikanae was so high (160% of normal) that meant that 130% of the total June average fell in the first week.

In the monitored rivers, flows during June varied from between 80% to 120% of the normal average flow. (See the attachment figure). The Kapiti Coast rivers, Waikanae, Otaki, and Waitohu were all below average for the month, while the Hutt and Wainuiomata rivers were above average.

4 **Resource Quality**

4.1 **Pollution and Non-compliance Complaints**

A summary of pollution complaints, our performance in responding to them and enforcement action taken is reported separately.

4.2 **Enforcement**

Two infringement notices were issued to CentrePort Ltd on 12 June for an incident involving the unauthorised discharge of contaminants into the air and into the sea.

The Resource Management (Infringement Notice) regulations provide a 28 day period either for the infringement fee to be paid or for submissions or hearings to be requested.

This period elapsed on 10 July and in the absence of any response from CentrePort, infringement notices were issued. This gives them an additional 28 days to respond.

CentrePort's solicitor has subsequently requested a copy of all information held by the Council in relation to this matter.

5 **Staffing**

We have appointed John Bledsoe to the position of Section Leader Resource Quality. John is currently the Trade Waste Manager at Wellington City Council. He will start with the Council on 14 August.

Council has committed to make changes to the Plan to align noise provisions to those contained in operative district plans, and it will therefore be necessary to address occupation charges at that time. Staff will report to the Committee in due course.

2. **Regional Plan Implementation**

A large number of regional plan implementation projects are identified in the Regional Plan Implementation Strategy for the current financial year. Some projects continue from the previous year, while others are new. Project leaders have been identified and work is underway to prepare detailed project briefs.

Many of the regional plan implementation projects overlap with Regional Policy Statement implementation projects. Geoff Skene and I have met to clarify our respective management responsibilities.

3. **Iwi matters (Tracey Whare)**

Matiu Rei will present a proposal for the use of Mäori hearings commissioners on resource consent hearings to the Ara Tahi meeting on 19 July. The proposal has been developed following two technical workshops held with Iwi, and a caucus of the Mäori representatives of Ara Tahi.

Ara Tahi considered proposed changes to the Charter of Understanding on 14 June, and agreement was reached on all but one point. A further amendment has been drafted and will be discussed by Ara Tahi on 19 July. I hope to be able to report at the Committee meeting that the revised amendment is acceptable. While the review of the Charter has been a somewhat protracted process, the final outcome will be robust.

We have continued to work with the Iwi to identify projects that the Council can support. This was a key aspect of the Council's policy on strengthening its relationship with Iwi. A summary of the current status is outlined below:

Ngati Raukawa

The Proposed Ngäti Raukawa Ötaki River and Catchment Iwi Management Plan 2000 has been completed, and will be presented to Councillors following the Policy and Finance Committee meeting on 3 August.

Ati Awa ki Whakarongotai

We have a contract with the Iwi to produce three policy statements. The completed version of one of the statements has been received. These statements will help the Council to understand the Iwi's position on a number of key resource management areas.

Ngati Toa

Initial discussions have been held, and we are waiting for a response.

Wellington Tenths Trust

No progress to date.

Te Runanganui o Taranaki Whanui ki te Upoko o Te Ika a Maui

A contract has been signed for the Iwi to prepare a plan of potential projects that can then be considered for funding.

Ngati Kahungunu

A contract was signed to prepare a number of draft policy statements by the end of June. These have been delivered to the Council. The statements will be finalised by the end of July.

Rangitäne

We have provided funding to assist with the fencing of an area of native bush on Mäori land at Cape Palliser. This project has already received funding from a number of sources, including the Queen Elizabeth II National Trust.

4. **Staff**

Jan Hania has resigned from his position of Hazard Analyst for personal reasons. I will miss Jan but wish him all the best for the future. A replacement is being sought.

5. Waitohu Stream Care Group (Nigel Clarke)

In the last two months this group has made more good progress. The group held a meeting to confirm its vision and objectives for the stream, and to work out a number of projects to do over the next 3-4 years. A mid-winter swim was held to raise funds and a barbeque, and later a "potting on" day which was attended by around 30 people. Nigel reports that there is a growing community commitment to the project which is to be applauded. Nigel and Gretchen took some stream monitoring kits out to the group at the end of June. The group is going to monitor basic water quality variables in four locations along the river.

6. Environmental Education (Jo Campbell, Richard Morgan, Nigel Clarke, Jo Fagan, Paula Reeves)

Work is continuing on the development of the Community Connections (care groups) and Learnwell (environmental trails) programmes. This work has included:

- The development of concepts for a "creative theme" that might run through the Learnwell programme and provide profile and recognition for the programme (e.g., Southland's education programme has a friendly seagull as its emblem and the Life Education Trust uses an image of a giraffe to get across the message of 'standing tall').
- The identification of ways of measuring our success in implementing the Learnwell programme.
- The selection and assessment of sites for the environmental trail.
- A visit by Jo Campbell and Richard Morgan to Auckland to examine the programmes and facilities available there for learning about the environment.

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Consents Management Department Report Rob Forlong, Manager

July 2000

1. **Consent Statistics**

As is normal after the end of the financial year we provide our preliminary (un-audited) results. These results apply to the Consents Management Department only. The combined results for Wellington and the Wairarapa will be reported on in the Annual Report. For comparison I've included last years results in brackets. In 1999/2000 we processed 234 (328) non notified consents and the median processing time was nine (seven) working days. The median processing time for notified consents which went to a hearing (including time extensions initiated by the WRC) was 69 (107) working days. For the second year in a row all consents were within the statutory timeframes set down in the Act.

Twenty percent (22%) of non notified consents were issued within three working days of receipt. The "Buchanan PI" is that all straightforward non notified consents are issued in this time.

Generally, we saw an increased use of litigation to resolve disputes. For example, last year 50% of notified consent applications were negotiated out and no formal hearing was required. This year the job was far more difficult and we only negotiated 12% of notified consents.

2. Appeals

The number of appeals doubled this year. In 1999/2000 we received 14 (7) appeals relating to six (three) projects. During the year eight (one) appeals were resolved by negotiation and two (0) were struck out by the Court.

The Castrol discharge to air appeals have both been resolved and signed off by the Environment Court.

The Promall appeals are due before the Environment Court in July for a ruling on some of the procedural issues raised.

3. Compliance

You will receive a full report for compliance over the 1999/2000 year at your next meeting. This year we had a large increase in Abatement Notices - 28 (8) were issued. We sought and obtained one Interim Enforcement Order and initiated prosecutions against one, operation consented.

Applicant	Proposal	Date Consent Lodged	Date Submissions Closed	Number of Submissions Received	Pre-hearing Held	Hearing Held	Hearing Committee Members	Date Decision Released	Granted or Declined
Porirua City Council	Consents associated with the Porirua Wastewater Treatment Plant	20/12/97	27/05/98	7	Applicant chose not to have a pre hearing	07/12/98 Interim decision released Hearing reconvened on 23/4/99	Councillor Buchanan, Councillor McDavitt, Ian Stewart (Minister of Conservation appointee)	Final Decision released on 03/06/99	Approved by Minister of Conservation on 06/07/00
Peter Hunt ²	Consents associated with the development and operation of a cleanfill	13/02/98	15/09/98	3	Application has been stopped because applicant is yet to pay fees				
ProMall ³	Consents associated with the development of a new shopping mall. Regional Council consents consist of several bridges, realignment of part of a stream and construction of artificial lakes	05/02/99	25/06/99	250+		13/12/99- 17/12/99	Upper Hutt City Councillors	24/12/99	Granted with conditions now under appeal
Lambton Harbour Management ¹	Consents associated with the development of the Taranaki Street Wharf and Lagoon area	09/04/99	21/05/99	77		04/08/99 05/08/99 06/08/99	Councillor Buchanan, Tony Town (Commissioner)	06/09/99	Granted with conditions now under appeal
Medical Waste	Review of consent conditions for the discharge of contaminants to air from incineration plants		17/12/99	24		14/02/00 and 16/02/00	Commissioners Russell Howie and Christine Foster	03/03/00	Appeal resolved
Castrol	To discharge combustion gases from a Transformer Oil Regeneration Plant to air	29/11/99	04/02/00	14	17/02/00	15/03/00	Councillors Allen, Buchanan and McDavitt		Consent granted with conditions appeals resolved
GNB Technologies	Discharge to air of contaminants arising from a battery recycling facility	01/03/00	19/04/00	20	10/05/00	Application place on hold at applicants request			
Wellington City	Review of consent	06/03/00	16/05/00	11	21/06/00				

Council	conditions on Southern Landfill to deal with the odour problems occurring							
Eastern Bays Little Blue Penguin ⁴	Consents associated with the development of a bird rehabilitation facility	12/04/00	30/05/00	727	Applicant chose not to have pre hearing	12/07/00 13/07/00 and 14/07/00		
Mana Volunteer Coast Guard	Consents associated with the construction of a new Coast guard and training facility	01/05/00	07/06/00	12	Application placed on hold at applicants request			
Telstra Saturn Limited	Consents associated with the installation and maintenance of a submarine fibre optic telecommunications cable	24/05/00	05/07/00	15				
J Goodwin	Overnight stays in boatshed	11/05/00	19/07/00					
S and M Julian	Overnight stays in boatshed	29/05/00	19/07/00					
B and S Pidford	Overnight stays in boatshed	31/05/00	19/07/00					
D Scott	Overnight stays in boatshed	01/06/00	19/07/00					
M Ambrose	Overnight stays in boatshed	02/06/00	19/07/00					
M Ambrose	Consents associated with the construction of a new boatshed	02/06/00	19/07/00					
L Ramsey	Overnight stays in boatshed	02/06/00	19/07/00					
A and N Johns	Overnight stays in boatshed	06/06/00	19/07/00					
O and K Martin	Residential use of boatshed	06/06/00	19/07/00					
R and P Lewis	Residential use of boatshed	06/06/00	19/07/00					
C Feast	Overnight stays in boatshed	06/06/00	19/07/00					
WRC – Water Group	Consents associated with the taking of water from the Orongorongo River for public supply	06/06/00	21/07/00					
WRC – Water Group	Consents associated with the taking of water from the Wainuiomata River for public supply	06/06/00	21/07/00					

WRC – Water Group	Consents associated with the taking of water from the Hutt River for public supply	06/06/00	21/07/00			
Telstra Saturn	Consents associated with	05/07/00				
	the installation and					
	maintenance of a submarine					
	fibre optic					
	telecommunications cable,					
	Titahi Bay					

These applications were heard jointly with Wellington City Council These applications will be heard jointly with Porirua City Council These application were heard jointly with Upper Hutt City Council This application will be heard jointly with Hutt City Council

Harbours Department Report Mike Pryce, Manager

July 2000

1. Harbour Navigation Aids

All navigation aids are operating satisfactorily.

2. **Oil Pollution Response**

Eight oil pollution reports were received but only two required clean-up action, and the spillers carried this out.

3. **Departmental Activities**

- Between 19 and 21 June 2000, Harbour Ranger Greg Meikle attended a Maritime Safety Authority Oil Pollution Managers training course at Te Atatu, Auckland.
- On 20 June 2000, Deputy Harbourmaster attended a seminar on Dangerous Goods.
- On 21 June 2000, the Department participated in the Hutt's Emergency Services Exercise.
- On 5 July 2000, Manager Harbours participated in a BP Oil crisis management exercise with a marine oil spill scenario.
- Contractors deepened the seaward approach area to the Onepoto boat ramp, Porirua Harbour, at the end of June in order to enhance its usage by recreational boats.

4. **General Events/Information**

- The Fast ferry *Incat 050* left on the evening of 16 July 2000 for drydocking and annual survey in Newcastle, N.S.W.
- The cable-repair ship *Pacific Guardian* arrived to repair a broken fibre-optic cable in Cook Strait.

Emergency Management Department Report Rian van Schalkwyk, Manager

July 2000

1. Exercises

The Department participated in the following exercises:

- **Porirua:** We took part in the Porirua Exercise on 9 June 2000. The Exercise was to test the capability of their Headquarters, major emergency response tactical plans and the response of staff regarding operations, liaison, planning, public information, welfare and logistics. Exercises in Porirua are carried out every six months.
- **Operation "Hutt":** This exercise took place on 21 June 2000 at Gracefield, Lower Hutt. The exercise was planned with the overall objective to test the co-ordinated approach of emergency and other services to a major incident. Participants included NZ Fire Service, NZ Police, Victim Support, Dangerous Goods Inspectors (local authorities), Ambulance, Regional Public Health, WRC Resource Investigations (pollution response), WRC Harbours (pollution response), WRC Emergency Management (co-ordination), NZ Defence Force, Hutt Hospital and Hutt City Council Emergency Management. Each agency involved had its own objectives and supported the exercise to a predetermined level. They were also able to assess their existing operational plans.
- **Kapiti Coast District Council:** This exercise took place on 27 June 2000 at Kapiti Coast District Council. The scenario was that of a Magnitude 8 earthquake on the Richter Scale causing major damage to Wellington and moderate damage to Kapiti. This exercise was another opportunity to be involved with headquarters' operations which in turn enabled us to have a another look at it and to do some refinement to operations procedures in the Region.
- **Department of Corrections:** We worked with the Department in planning their exercise that took place on 5 July. All three prisons in the Region (Wellington, Rimutaka and Arohata) were involved in the exercise and the Department of Corrections made use of our radio-communications network as their primary means of communication.

2. Project Phoenix

Wellington Regional Council, Auckland Regional Council and the territorial authorities in the two regions are all involved in a project, codename "Project Phoenix". "Phoenix" started in September 1998 and we had our first workshop in Auckland on 3 November 1998. The aim of that workshop was to consider the impact upon Auckland of a major earthquake in Wellington and to determine how Auckland can assist in our post disaster recovery. In the follow-up ("Phoenix 2") we intend to investigate Wellington's role in a major emergency. The idea is to involve all organisations with a Civil Defence role and responsibility in this project and then ultimately come up with a Logistics Plan for the Wellington Region. In this regard we are planning a series of workshops with the aim of challenging each organisation to develop Business Continuance Plans while taking into account the threats to the region, desired outcomes based on the 4 R's (reduction of risks, readiness, response and recovery) and special problem areas for emergency management. The workshops will be as follows:

- Workshop 1 half-day to discuss roles and responsibilities end of 2000
- Workshop 2 half-day on scenario, issues and obstacles June 2001
- Workshop 3 half-day on "Logistics Plan" September 2001
- Workshop 4 half-day to nationally test "Logistics Plan" end of 2001

In the planning process we are concentrating on issues like disaster risk management, identification of hazards, nature, scale and extent of events, assessment of vulnerability, political, social and economic implications, preparedness aspects, co-ordination measures and logistics (search and rescue, treatment and movement of the injured, shelter, food, and water, sanitation, and the restoration of lifelines. The main emphasis will be on the customer (our communities) and the supplier (services, lifelines, etc.).

The main aim will be to deliver and nationally test a Logistics Plan at the end of 2001 ("Phoenix 3"). The purpose of this Logistics Plan is to provide logistic arrangements to enable effective response and recovery from a major emergency in the greater area of Wellington. We are also working with Dr George Stuart of Future Impact to investigate the possibility of developing a model to be used in the logistics process.

3. Projects

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3.1 Response 2000.

We had several discussions with Resource Management Databases (RMD) in Auckland regarding the enhancement of our database. RMD made use of our proposals and recommendations to enhance the programme. Our system was upgraded on 11 July 2000.

4. Communications

Formal communication testing between the Regional Operation Centres (Beehive, Marshall House, our vehicle and the Mobile Headquarters) and the territorial local authorities, Beacon Hill signal station, Wellington Police, Wellington Hospital and our maintenance contractor (Access Telecom) has taken place every week. This determines the capability and the effectiveness of the communication system.

5. Activities

Since the last report of the Emergency Management Department, the Department has been involved in various activities relating to public information and general emergency management planning.

- We attended the normal monthly meetings of the Emergency Management Officers in Wellington (20 June), the Porirua Emergency Services Co-ordinating Committee in Porirua (12 June), the Wellington International Airport emergency management meetings at the Airport (14 June and 23 June), and the EQC working group meeting at the Ministry for Emergency Management (22 June). Topics of discussion were the progress on the EMG, strategic planning, planning of combined exercises and the development of public information and the marketing thereof.
- We participated in the Wellington Earthquake Seminar that took place at Te Papa on 28 June. The theme was *Defining the business and economic impact of a major Wellington Earthquake*. Our presentation included the following topics: the effects of a major earthquake in Wellington; comprehensive emergency management (the 4Rs); and the role that the Regional Council would play in such an event.
- The Mobile Headquarters was relocated from Newtown Fire Station in Wellington to Trentham Fire Station in Upper Hutt. This was done for safety reasons and not to have "all our eggs in one basket". We signed a new agreement with the Fire Service to store the vehicle at Trentham and the agreement took effect on 1 July 2000.

6. General

- Three Special Weather Bulletins were received on 18 June 2000. All of them were for strong wind. This department notified all the involved agencies and the only problems experienced were in the Wairarapa where trees were uprooted and roofs were blown off buildings.
- Since the last report, 13 earthquakes bigger than 3.0 on the Richter Scale occurred in New Zealand. There were Earthquake Reports for the Wellington Region.

3.1 Abatement Notices

Since my last report we have issued three Abatement Notices. The first was against Transit New Zealand (for failing to provide Silt Management Plans for the State Highway One upgrade). The Abatement Notice has since been complied with.

The second Abatement Notice was issued against the Otaki Porirua Trusts Board and requires them to cease discharging agricultural effluent to the Mangapouri Stream by 1 August 2000.

The third Abatement Notice was issued against T & T Landfills and requires a bond to be lodged (in accordance with the resource consent).

3.2 Enforcement Orders

Anglian Water International (NZ) Limited and Wellington City Council (Moa Point Sewage Treatment Plant)

We have instructed our solicitors to uplift the Enforcement Order applications, and the matter is now with the Environment Court.

3.4 **Prosecution and Interim Enforcement Orders**

The Burrell Demolition prosecutions are still working their way through the system. A judicial conference on 10 July 2000 determined that depositions and the declaration hearing would occur in October or November.

4. **Other**

4.1 **ISO Registration**

We have completed most of Telarc's requirements.

4.2 Customer Satisfaction Survey

The biannual Customer Satisfaction Survey has been completed and is reported to you in this Order Paper. We were pleasantly surprised at the results because we had thought that our increased enforcement and compliance would reduce our ratings.