



File: T/1 1/2/2
TR Contract djw

caring about you & your environment

5 July 2000

Mr J Moriarty
Group General Manager Marketing
Tranz Rail Ltd
Private Bag
WELLINGTON

Dear John

Rollover Of Contract

As we have discussed, this Council would like to “roll over” the present contract for the provision of urban rail services for a further year. This arrangement will allow services to continue as at present while the anticipated changes in legislation are enacted and while we complete our public consultation and finalise the planning associated with the Western Corridor enhancements.

It is not intended to make significant alterations to the present document other than:

- to amend the termination date to 30 June 2001
- amend the sum payable to be \$17,441,530.28
- amend Schedule 2 by the addition of the Service Standards **attached** to this letter
- amend schedule 3 to allow for the refurbishment of a further 5 Ganz Mavag 2 car sets prior to 30 June 2001

If your company agrees to these changes would you kindly indicate on the foot of this letter and return a copy for my records.

Yours sincerely

DAVE WATSON
Divisional Manager, Transport

These terms are acceptable to Tranz Rail Ltd.

JOHN MORIARTY
Group General Manager Marketing
Tranz Rail Ltd

4. Service Standards

- 95% of services shall depart from their originating station on time as measured on a calendar month basis.
- Cleaning of rolling stock used to provide the Rail Services shall be carried out as follows:
 - ⇒ Interior full clean (sweep/dust/clean windows) at least once each weekday;
 - ⇒ Interior minor clean (remove rubbish) at least after each return trip; and
 - ⇒ Exterior wash at least once per week while in service.
- All stations shall be maintained in a workmanlike manner including but not exclusively:
 - ⇒ All graffiti to be removed or painted out within 48 hours;
 - ⇒ All shelters, seats, guttering and downpipes to maintained in a weatherproof and working order; and
 - ⇒ All platform surfaces to be maintained free from pot holes.

In the case of Petone, Epuni, Naenae, Taita and Trentham stations the provisions above shall only apply to the platform area and the designated passenger waiting area.

- All stations shall display the station name and directions to the exit(s) of the station.
- All interior fittings in the rolling stock shall operate as designed.
- Implementation of a programme to provide operational public address systems in all GM EMUs and any EE EMUs refurbished after the commencement of this agreement or any other EMUs or DMUs put in service during the currency of this agreement
- Operating staff to advise on train passengers of any delay likely to exceed 10 minutes.
- Maintain a system by which service delay information can be accessed by telephone with the appropriate telephone numbers prominently displayed at all stations.